








ITINERARY FOR 13 DAY PRIMATES AND PREDATORS  
*Rwanda, South Africa & Botswana*



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# *Let your imagination soar*

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## *Journey overview*

A wildlife adventure unlike any other, this 13 Day Itinerary offers the chance for close encounters with mountain gorillas and exploring the lagoons and wildlife of the Okavango Delta. Your journey starts in Rwanda. Hike the densely forested slopes of the picturesque Virungas Volcanoes in search of the world's largest population of wild mountain gorillas. Gaze out onto Soaring Mountain slopes enveloped in lush and tropical vegetation.

The next leg of your journey takes you to the pristine Okavango Delta. Known as "the river that never finds the sea", crystal clear channels spread over the thirstlands of the Kalahari with their papyrus-fringed banks and fertile floating islands. Keep your camera ready for sightings of elegant red lechwe and shy sitatunga that are found in this watery wilderness. Marvel at lion, cheetah, leopard and African wild dog that share the floodplains with large herds of elephant and buffalo.

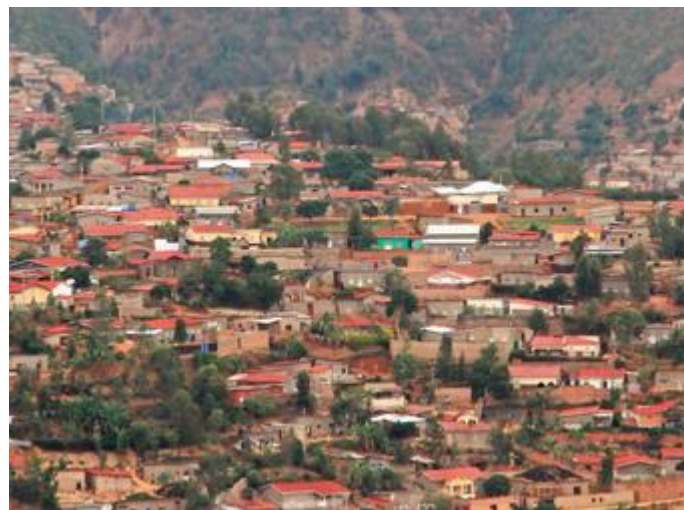
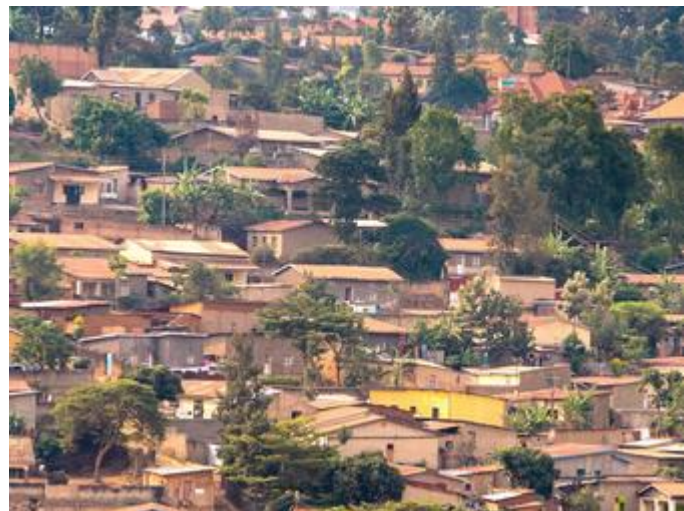
Your journey ends in the city of Cape Town. Relax on the city's golden beaches, discover mementoes of its colourful past and immerse yourself in its vibrant culture. Vibrant, cosmopolitan and an eclectic mix of old and new, this laid-back city is as much at home with its 17th-century castle - whose cannons have never been fired in anger - as it is with its sleek skyscrapers and trendy malls.

## *Highlights of the itinerary*

- Gorilla trekking in Parc Des Volcans National Park
- Local hospitality
- Exceptional Big Five game viewing
- Treading in the tracks of the Delta wildlife on a nature walk, breathing in the scent of crushed wild grasses
- An opportunity to explore the cosmopolitan beauty of scenic Cape Town, set in the shadow of Table Mountain

## *What we love about this journey*

- Gorilla Trekking in Rwanda
- Game Drives at andBeyond Nxabega Okavango Tented Camp and andBeyond Sandibe Okavango Safari Lodge
- Seasonal mokoro trips (water levels dependent) at andBeyond Nxabega Okavango Tented Camp
- 45 Minute Scenic Helicopter Flight and Guided Walking Safari at andBeyond Sandibe Okavango Safari Lodge
- Half Day Table Mountain and City Tour and Full Day Cape Point Tour in Cape Town



## At a glance



12 nights / 13 Days

2 Guests

DAY	PROGRAMME
1	<ul style="list-style-type: none"> <li>Meet and greet at Kigali International Airport</li> <li>Private transfer from Kigali International Airport to Kigali Serena Hotel</li> <li>Overnight at Kigali Serena Hotel</li> </ul>
2	<ul style="list-style-type: none"> <li>Private transfer from Kigali Serena Hotel to Wilderness Sabyinyo</li> <li>Included activities: Kigali City Tour</li> <li>Overnight at Wilderness Sabyinyo</li> </ul>
3	<ul style="list-style-type: none"> <li>Included activities: Gorilla Trekking Volcanoes National Park</li> <li>Overnight at Wilderness Sabyinyo</li> </ul>
4	<ul style="list-style-type: none"> <li>Private transfer from Wilderness Sabyinyo to Kigali International Airport</li> <li>Scheduled flight WB102 from Kigali International Airport to OR Tambo International Airport</li> <li>Overnight at InterContinental Johannesburg O.R. Tambo Airport</li> </ul>
5	<ul style="list-style-type: none"> <li>Meet and greet at OR Tambo International Airport</li> <li>Scheduled flight 4Z300 from OR Tambo International Airport to Maun International Airport</li> <li>Scheduled charter flight from Maun International Airport to Nxabega Airstrip</li> <li>Overnight at andBeyond Nxabega Okavango Tented Camp</li> </ul>
6	<ul style="list-style-type: none"> <li>Included activities: Game Drives (Included), Seasonal mokoro trips (Included)</li> <li>Overnight at andBeyond Nxabega Okavango Tented Camp</li> </ul>
7	<ul style="list-style-type: none"> <li>Scheduled charter flight from Nxabega Airstrip to Chitabe Airstrip</li> </ul>

	<ul style="list-style-type: none"> <li>Overnight at andBeyond Sandibe Okavango Safari Lodge</li> </ul>
8	<ul style="list-style-type: none"> <li>Included activities: Game drives (Included), Guided Walking Safaris</li> <li>Overnight at andBeyond Sandibe Okavango Safari Lodge</li> </ul>
9	<ul style="list-style-type: none"> <li>Included activities: Scenic flight - Sandibe, Game drives (Included), Guided Walking Safaris</li> <li>Overnight at andBeyond Sandibe Okavango Safari Lodge</li> </ul>
10	<ul style="list-style-type: none"> <li>Scheduled charter flight from Chitabe Airstrip to Maun International Airport</li> <li>Scheduled flight 4Z315 from Maun International Airport to Cape Town International Airport</li> <li>Meet and greet at Cape Town International Airport</li> <li>Private transfer from Cape Town International Airport to Mount Nelson, A Belmond Hotel, Cape Town</li> <li>Overnight at Mount Nelson, A Belmond Hotel, Cape Town</li> </ul>
11	<ul style="list-style-type: none"> <li>Included activities: Private Tour - Half Day City &amp; Table Mountain Tour</li> <li>Overnight at Mount Nelson, A Belmond Hotel, Cape Town</li> </ul>
12	<ul style="list-style-type: none"> <li>Included activities: Private Tour - Full Day Cape Point Tour</li> <li>Overnight at Mount Nelson, A Belmond Hotel, Cape Town</li> </ul>
13	<ul style="list-style-type: none"> <li>Private transfer from Mount Nelson, A Belmond Hotel, Cape Town to Cape Town International Airport</li> <li>Departure</li> </ul>

## *Expect the extraordinary*

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### Kigali Serena Hotel

*Kigali, Rwanda*

#### **Day 1:**

Upon arrival at Kigali International Airport you will be met in the arrivals hall by an Akagera Aviation's representative holding an &Beyond greeting board. After escorting you to the immigration counter, the Akagera Aviation representative will then escort you to the lounge, where you will relax with refreshments while your luggage is collected. Once the luggage has been retrieved, the Aviation representative will escort you and your luggage to the car park to meet your &Beyond guide.

A member from our andBeyond team will collect you from Kigali International Airport and drive you to Kigali Serena Hotel.

Experience 1 night at Kigali Serena Hotel in a Prime Room with ensuite bathroom. Your stay includes breakfast and dinner.



## *Expect the extraordinary*

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### Kigali Serena Hotel

*Kigali, Rwanda*

Relaxed yet elegant, the Kigali Serena Hotel is situated on a charming boulevard in the heart of Kigali. Here, guests can choose from the hotel's exceptional selection of 148 contemporary rooms – each with a lovely ensuite bathroom, internet connectivity, flat-screen satellite television and personal bar.

Delicious, globally-inspired meals are served at the hotel's first-class eateries. Choose from mouth-watering à la carte menus, themed dinners, scrumptious poolside lunches and a wide array of colourful cocktails served overlooking the pool and tranquil gardens. Guests can take a dip in the sparkling swimming pool or unwind with a soothing massage at the hotel's health club. A full-equipped gym adds to guest delight.

#### WHAT WE LOVE ABOUT KIGALI SERENA HOTEL

Take advantage of the hotel's well-equipped gym and treat yourself afterwards to a pampering massage at the Maisha health spa.

Lounge on the open terrace and enjoy your favourite sundowner, after a successful day of sightseeing.



## *Expect the extraordinary*

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### Wilderness Sabyinyo

*Volcanoes National Park, Rwanda*

#### **Day 2:**

Depart on a Kigali City Tour. History, architecture and culture collide on this fascinating guided Kigali city tour. Accompanied by an expert city guide who will beautifully showcase and share the vibrancy of Kigali, venture to where the first modern building was built, which laid the foundations for Rwanda's capital city. Next, journey through bustling neighbourhoods for an authentic taste of Kigali life. The rapidly changing façade of the city is due to the numerous visitors and investors who are attracted to what has been hailed as one of the friendliest and safest cities in Africa.

After your tour, you will be driven to Wilderness Sabyinyo.

night stay at Wilderness Sabyinyo in a Cottage with ensuite bathroom. Your stay includes all meals, laundry, room service and drinks, (house wines, non - premium spirits, beers & soft drinks).

Included activities:

- Kigali City Tour

#### **Day 3:**

Set out in search of magical encounters with family groups of mountain gorilla that have made Rwanda's extraordinary Volcanoes National Park their home. Explore this scenic landscape, where Dian Fossey carried out her ground-breaking gorilla research, trekking the forested slopes in search of the world's largest population of wild mountain gorillas. Home to no less than five volcanoes, delve deep into the national park's dense, misty forests, accompanied by an expert guide. Trekking can take up to eight hours to locate the allocated gorilla family group. Once located, guests spend approximately one hour quietly observing these charismatic creatures in their natural habitat.

Included activities:

- Gorilla Trekking Volcanoes National Park



# *Expect the extraordinary*

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## Wilderness Sabyinyo

*Volcanoes National Park, Rwanda*

Hidden amongst the foothills of the spectacular Virungas – a chain of 15 000 foot volcanoes that lie in what is thought to be the heart of the legendary land of King Solomon’s mines, is the beautiful Sabyinyo Silverback Lodge. Here, surrounded by the tropical forests of Rwanda, just a stone’s throw away from the renowned Parc National des Volcans, guests can unwind in one of six luxurious stone cottages, two suites or, for small groups, an elegant one family suite – each with a large sitting room, fireplace, stylish ensuite bathroom and private veranda.

Scrumptious menus can be savoured in the beautiful dining room and refreshing sundowners can be enjoyed on any one of the two patios that provide breathtaking views of the Virunga volcanoes. After an adventure-filled day guests can retreat to the library cum games room or brush up on their knowledge in the responsible tourism/community awareness room. Adventures include hikes into the Parc National des Volcans in search of the majestic mountain gorilla and the enchanting golden monkey, cultural excursions, visits to the lava flows outside Ruhengeri town and vibrant village markets or to the Dian Fossey Memorial and Research Centre.

### WHAT WE LOVE ABOUT SABYINYO SILVERBACK LODGE

Put your hiking boots on and enjoy an excursion to see the beautiful golden monkeys

Be adventurous and visit the lava flows outside Ruhengeri town





## *Expect the extraordinary*

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InterContinental Johannesburg O.R. Tambo Airport

*Johannesburg, South Africa*

### **Day 4:**

A member from our andBeyond team will collect you from Wilderness Sabyinyo and drive you to Kigali where you can enjoy an early dinner before heading to Kigali International Airport in time to meet your onward arrangements.

You will be met at the departure hall by an Akagera Aviation's representative who will escort you to the check-in counter and through the security gate. You will be escorted to the lounge, where you can relax with refreshments. You will then be escorted to the flight gate accordingly.

Depart Kigali International Airport on Rwandair flight WB102 at 22:30 to OR Tambo International Airport, arriving at 02:20 the next morning.



## *Expect the extraordinary*

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### InterContinental Johannesburg O.R. Tambo Airport

*Johannesburg, South Africa*

Conveniently situated within walking distance of the airport's terminals, the Intercontinental OR Tambo offers an elegantly comfortable setting for guests to unwind en-route to other destinations within the country. All the rooms have ensuite bathrooms, air conditioning, internet access and personal bars.

Guests can remain up to date on their flight details via the special in-room information system. A health spa offers a range of treatments, while a fully-equipped gym provides an opportunity to ease the strains of long distance travel. The hotel's signature restaurant, Quills, is aptly named after the unique 18-metre (60 foot) long porcupine quill mobile that spans its entire length.

#### WHAT WE LOVE ABOUT INTERCONTINENTAL JOHANNESBURG OR TAMBO AIRPORT

Location, location, location! It's just a minute's walk from the arrivals exit of Johannesburg International Airport, so convenient for long-distance travellers!

Head to the indoor swimming pool to cool off or to exercise your 'flight-weary' limbs.

Satiate your hunger at Quills restaurant, which offers superb South African game meats for the adventurous palate.

It's the ideal place for a one night stay-over while waiting for an interconnecting flight. You'll be checking out of the hotel and onto your flight in a matter of minutes!



## *Expect the extraordinary*

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andBeyond Nxabega Okavango Tented Camp

*Okavango Delta, Botswana*

### **Day 5 - 6:**

Upon arrival at OR Tambo International Airport, you will be met by a Menzies Aviation representative and assisted through customs and immigration. You will then be assisted across the road to Intercontinental OR Tambo International Airport Hotel where a room has been booked for you from the previous night. Here, you can catch up on some sleep before your departure to Maun later today.

You will be met at Intercontinental OR Tambo International Airport Hotel by a representative from Menzies Aviation, who will assist you across the road to OR Tambo International Airport and with check in procedures for your departure flight.

Depart OR Tambo International Airport on Airlink flight 4Z300 at 12:05 to Maun International Airport, arriving at 13:45.

Upon arrival at Maun International Airport you will be greeted by a member from the andBeyond team who will assist you onto a Mack Air light aircraft. From here, you and fellow guests will be flown to Nxabega Airstrip (approximately 25 minutes). Your first flight over this pristine water wilderness will leave lasting impressions. Keep a look out for hippos in the waterways and elephants amongst the trees.

Adventure awaits you during your 2 night stay at andBeyond Nxabega Okavango Tented Camp in a Luxury Tent with ensuite bathroom with shower only. Your stay includes meals, soft drinks, house wines, local brand spirits and beers, teas and coffees, refreshments on game drives, laundry, safari activities, emergency medical evacuation cover, transfers to and from the lodge airstrip and park fees, Guides' Journal with illustrated wildlife and vegetation checklist and an area map with illustrated Star Birds checklist. SWAROVSKI OPTIK binoculars (one pair per room to use throughout stay).

Included activities:

- Game Drives (Included)
- Seasonal mokoro trips (Included)



## *Expect the extraordinary*

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### andBeyond Nxabega Okavango Tented Camp

*Okavango Delta, Botswana*

andBeyond Nxabega Okavango Tented Camp is located on the edge of the Okavango Delta in a 7 000 hectare exclusive wildlife concession bordering Moremi Game Reserve. The Camp is known for its elegant tented accommodation with breathtaking views of the ever-changing Okavango Delta. It is a skillful combination of luxury and integration with the environment. Nine exclusive tented suites on raised wooden platforms nestle under a canopy of African ebony trees, featuring ensuite bathrooms and private verandas overlooking the reeded molapo (floodplain). The guest areas, made from the local timber, reed and thatch, include indoor and outdoor dining, a Safari Shop and a swimming pool with expansive deck. From this springboard of comfort, guests are able to appreciate the exquisite beauty of the Okavango Delta. Private bush dinners, breakfasts in bed, lamplit cocktails on a river island, or a walking safari with al fresco picnic are provided with pleasure by Nxabega's warm and friendly staff.

#### WHAT WE LOVE ABOUT ANDBEYOND NXABEGA OKAVANGO TENTED CAMP

Surprise the poling tracker on your mokoro trip by grabbing a water lily and squeezing the end at him – it shoots like a water pistol.

Challenge your loved one to a game of Scrabble on the pool deck and when that is done have a bird watching competition without leaving the comfort of your chair.

At dinnertime, ask Nxabega's Sing for Life choir to perform one of their beautiful African anthems.



## *Expect the extraordinary*

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andBeyond Sandibe Okavango Safari Lodge

*Okavango Delta, Botswana*

### **Day 7 - 9:**

Enjoy a short game drive to Nxabega Airstrip where a Mack Air light aircraft will be waiting to fly you, and fellow guests, to Chitabe Airstrip (approximately 15 minutes). Marvel at the endless beauty of the Okavango Delta as you fly over the massive expanse of this inland lake.

Reawaken your soul during your 3 night stay at andBeyond Sandibe Okavango Safari Lodge in a Suite with indoor and outdoor shower. Your stay includes three meals daily, soft drinks, house wines, local brand spirits and beers, teas and coffees, refreshments on game drives, laundry, safari activities, emergency medical evacuation cover, transfers to and from the lodge airstrip and park fees, Guides' Journal with illustrated wildlife and vegetation checklist and an area map with illustrated Star Birds checklist. SWAROVSKI OPTIK binoculars (one pair per room to use throughout stay).

Included activities:

- Game drives (Included)
- 45 Minute Scenic Helicopter Flight
- Guided Walking Safaris



## *Expect the extraordinary*

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### andBeyond Sandibe Okavango Safari Lodge

*Okavango Delta, Botswana*

andBeyond Sandibe Okavango Safari Lodge is situated on a permanent channel of the Okavango Delta, adjacent to Moremi Game Reserve. With exclusive traversing rights over 270 km<sup>2</sup> of wilderness in a private concession, this site was specifically chosen for its extraordinary beauty and proximity to the game-rich grassy plains. andBeyond Sandibe's raised guest areas and suites look out onto the Santantadibe Channel, providing spectacular Okavango Delta views.

Drawing its inspiration from nature, the lodge blends into the landscape, providing an experience that is serene, earthy and organic. Secluded plunge pools and outdoor showers in each of the twelve suites allow guests to feel part of the forest, while private fireplaces warm the African nights once the sun goes down. Clever constructed, indoor and outdoor lounging places create cosy nooks ideal for private dining beneath the stars. An interactive kitchen and interpretive naturalist library encourage guests to become one with the surroundings and to enjoy every aspect of the Delta experience.

#### WHAT WE LOVE ABOUT ANDBEYOND SANDIBE OKAVANGO SAFARI LODGE

Indulge in a full-day picnic with your guide, tracker and butler. Enjoy a morning of game viewing, take a siesta under the large jackalberry and fig trees. It is a magical experience.



## *Expect the extraordinary*

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Mount Nelson, A Belmond Hotel, Cape Town

*Cape Town, South Africa*

### **Day 10:**

Enjoy a short game drive to Chitabe Airstrip where a Mack Air light aircraft will be waiting to fly you, and fellow guests, to Maun International Airport (approximately 15 minutes). Savour the views of the sparkling lagoons and palm tree islands as you fly over this water wonderland for one last time.

Depart Maun International Airport on Airlink flight 4Z315 at 13:40 to Cape Town International Airport, arriving at 16:20.

Upon arrival at Cape Town International Airport, you will be met by a Menzies Aviation representative and assisted through customs and immigration. You will then be assisted into the arrivals hall where you will be met by a member from our andBeyond team who will drive you to Belmond Mount Nelson Hotel. As you drive toward the city, your view from afar will be Table Mountain, one of the most spiritual places on earth, with its heart, two oceans and the beautiful city of Cape Town at its feet.

Delight in your 3 night stay at Mount Nelson, A Belmond Hotel in a Superior Room with ensuite bathroom. Your stay includes breakfast.

### **Day 11:**

Begin this scenic tour of Cape Town at iconic Table Mountain or, if the weather is not favourable, at the flat-topped mound known as Signal Hill. Browse vibrant Greenmarket Square, one of the city's oldest markets, and take a walk through Company Gardens, established by Dutch settlers in 1652. Drive past the Houses of Parliament and the historical Castle of Good Hope, as well as the Slave Lodge, which used to house thousands of slaves belonging to the Dutch East India Company. Next you will visit the traditional Malay Quarter in the predominantly Muslim Bo-Kaap, with its brightly coloured houses dating back as far as the 17th century. Pause to listen to the firing of the noonday gun from Signal Hill. Table Mountain Cableway will shut down for Annual Maintenance from Monday, 15 July - Sunday, 1 September 2025. We will re-open, weather permitting on Monday, 2 September 2025.

Included activities:

- Private Tour - Half Day City & Table Mountain Tour

### **Day 12:**

This full-day tour takes in the scenic highlights of the Cape Peninsula, beginning at the spectacular coastal suburb of Hout



Bay, a former fishing village with a long, sandy beach facing a bay framed by the mountains. Explore the restaurants, shops and markets of Mariner's Wharf, a harbour-front emporium with a distinct maritime ambiance. Depending on whether the road is open, the tour will continue along the breath-taking Chapman's Peak Drive before heading to the Cape of Good Hope to explore the nature reserve, see the Diaz Cross and perhaps even indulge in lunch at a local restaurant. From here you will travel to Simon's Town, famous for its naval military base, and then visit the charming penguin colony at Boulders Beach. The tour ends at the beautiful Kirstenbosch Botanical Gardens, set against the eastern slopes of spectacular Table Mountain.

Included activities:

- Private Tour - Full Day Cape Point Tour





## *Expect the extraordinary*

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Mount Nelson, A Belmond Hotel, Cape Town

*Cape Town, South Africa*

Situated on the lower slopes of Table Mountain is the historic Mount Nelson Hotel. With its quiet sophistication it provides guests with superlative accommodation and meticulous service. Each of the hotel's 57 suites and 144 rooms are individually furnished and boast lovely ensuite bathrooms. The rooms and suites are equipped with air conditioning, a personal bar, satellite television and data ports for high speed internet access.

A variety of fine dining experiences are available at the hotel for guests to enjoy. From Mediterranean al fresco dishes to superb afternoon teas - there is something to delight all palates. Two heated swimming pools, all weather tennis courts and a gym, are available for the more actively inclined, while those searching for some well-worth rest and relaxation can indulge at the hotel's beauty and hair salons. Guests can visit: Robben Island, the Constantia Vineyards or head to Boulder Beach - a popular breeding ground of the African penguin.



## *Expect the extraordinary*

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### Departure

*Cape Town, South Africa*

### Day 13:

You will be collected from Belmond Mount Nelson Hotel and driven to Cape Town International Airport.

Upon arrival at Cape Town International Airport, you will be met by a representative from Menzies Aviation who will assist you with check in procedures for your departure flight.



## Journey overview

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RATES	
VALIDITY	Per person sharing
07 Jan - 31 Mar 25	USD 20 905
01 Apr - 31 May; 01 Nov - 16 Dec 25	USD 23 650
01 Jun - 31 Oct 25	USD 31 950
<b>ESTIMATED 2026 RATES</b>	
<ul style="list-style-type: none"><li>• Inclusions and room categories subject to change</li><li>• Final costs subject to change and quote on request</li></ul>	
07 Jan - 31 Mar 26	USD 23 415
01 Apr - 31 May 26	USD 26 490
01 Jun - 30 Jun 26	USD 35 780

### Flights

DATE	DETAILS
Day 4	WB102 Kigali International Airport to OR Tambo International Airport
Day 5	4Z300 OR Tambo International Airport to Maun International Airport
Day 5	Maun International Airport to Nxabega Airstrip
Day 7	Nxabega Airstrip to Chitabe Airstrip
Day 10	Chitabe Airstrip to Maun International Airport
Day 10	4Z315 Maun International Airport to Cape Town International Airport

### Transfers

DATE	DETAILS
Day 1	<b>andBeyond Rwanda LTD</b> Kigali International Airport to Kigali Serena Hotel
Day 2	<b>andBeyond Rwanda LTD</b> Kigali City after dinner to Kigali International Airport
Day 3	<b>andBeyond City Safaris - Cape Town</b> Cape Town International Airport to Mount Nelson, A Belmond Hotel, Cape Town
Day 10	<b>andBeyond City Safaris - Cape Town</b> Mount Nelson, A Belmond Hotel, Cape Town to Cape Town International Airport

## Accommodation

DATE	DESTINATION	ACCOMMODATION	DETAILS
Day 1	Kigali	Kigali Serena Hotel	1x Superior Room BB (Double) Breakfast; Excluding Drinks
Day 2	Volcanoes National Park	Wilderness Sabyinyo	1x Cottage FB (Double) Full Board; All Local Brands (Spirits, Wine and Beers)
Day 5	Johannesburg	InterContinental Johannesburg O.R. Tambo Airport	1x Classic Room BB (Double) Breakfast; Excluding Drinks
Day 5	Okavango Delta	andBeyond Nxabega Okavango Tented Camp	1x Tent FI (Double) Fully inclusive; All Local Brands (Spirits, Wine and Beers)
Day 7	Okavango Delta	andBeyond Sandibe Okavango Safari Lodge	1x Suite FI (Double) Fully inclusive; All Local Brands (Spirits, Wine and Beers)
Day 10	Cape Town	Mount Nelson, A Belmond Hotel, Cape Town	1x Superior Room BB (Double) Breakfast; Excluding Drinks

# *Journey overview*

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## What's included:

- Accommodation as specified in the itinerary
- Meals, drinks and laundry as specified
- Scheduled flights as specified in the itinerary
- Private transfers as specified in the itinerary
- Private and scheduled sightseeing and excursions as specified in the itinerary
- Scheduled game viewing activities as specified in the itinerary
- National parks, concession and landing fees where applicable
- Emergency medical evacuation insurance
- Domestic/international departure tax, fuel and safety levies from airports and airstrips unless otherwise stipulated
- Global Concierge
- Personal Travel Journal

## Notes:

- The operator may re-route the itinerary or change the accommodation to similar hotels/lodges when and where required
- A single traveller supplement and child rates will be quoted on request
- The Table Mountain Cable Way will be closed for its annual maintenance from 15 July to 01 September 2025 (subject to change)
- Fares for internal/regional flights as quoted are subject to change and will be re-quoted at the time of booking request
- Validity periods are as specified above, should a booking fall over two rate periods the rate will change and we reserve the right to re-quote
- The rates quoted are subject to change without warning if there are any increases in bed levies, park fees, fuel, ROE, sales tax or VAT, third-party services or any other circumstances beyond our control
- Rates exclude gratuities and all items of a personal nature
- Rates are subject to currency fluctuations and are subject to change depending on the ROE used at the time of booking
- andBeyond Trading Terms apply

# *The details are in the fine print*

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## Rwanda

### General Information

#### INSURANCE

It is essential that adequate travel insurance be taken out prior to departure and it is recommended that you purchase it within 14 days from paying your deposit. This should cover any medical situation such as hospitalisation, as well as cancellation, curtailment of arrangements and baggage. When you travel with andBeyond, you are automatically covered by our emergency evacuation insurance. This guarantees emergency evacuation to the nearest hospital should you suffer either severe illness or injury. This does not cover the cost of treatment once in hospital and in no way replaces your normal travel insurance. There are certain medical exclusions. Please advise us of any existing conditions in advance in order to arrange cover, subject to our insurer's approval. Please contact us for further details.

It is important to note that some travel insurance policies may not be recognized by certain local hospitals, therefore please check with your provider if their product is accepted in your destination and seek alternative cover if necessary.

**Medical Emergency Number: +27 83 300 3927 or +27 87 135 3952**

#### CHECK-IN

When checking in, some hotels or lodges may take a pre-authorisation hold on your credit card, which will enable you to bill back expenses such as non-included meals, spa treatments or other extras to your room account. Your expenditure will then be subtracted from that hold before releasing the balance at the end of your stay. Reversing the hold may take a few days, depending on your bank. Instead of allowing a pre-authorisation hold to be put on your credit card, you may normally also choose to put down a cash deposit, or a "no post" can be added to your room, which means that you will not be able to charge anything back to your room account but, instead, settle any extras directly in cash.

In accordance with global practice, all hotel and lodge check-in/out times are:

Check-in 14h00; Check-out 11h00

#### PHOTOGRAPHY

Gorilla trekking can take place in wet conditions and low light, and usually at close quarters. Please ensure you have a waterproof pouch for equipment and pack appropriate lenses.

Bring sufficient memory cards and batteries as these are not always readily available. Remember to ask permission before taking a photograph of any local resident. There could be a charge for this.

Avoid taking pictures of anything connected with the government or the military, including army barracks, land or people close to the army barracks, government offices, post offices, banks, ports, train stations and airports.

The use of Unmanned Aerial Vehicles (Drones) is prohibited in any of the conservation areas we manage, until such time as their impact on wildlife and anti-poaching initiatives can be assessed. This rule applies throughout Africa, as our partners have adopted a similar stance.

#### GRATUITIES

Please note, the below are guidelines only. Gratuities are at your own discretion and are not compulsory.

**Waiters** 10% of the fare or bill

#### City Guides

Private transfer USD 10 per transfer

Private half-day tours USD 25 per tour

Private full-day tours USD 50 per tour

#### On Safari

Guide USD 50 per couple per day

## *The details are in the fine print*

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Porters USD 10 per person per trek

Gorilla Trekking Guide USD 25 per person per trek

Butler USD 15 per couple per day

Camp Staff USD 30 per couple per day

### **CULTURAL AWARENESS**

Please note that local laws, religious beliefs and cultural practices in parts of Africa may be more conservative than those in your country of origin. As these must be observed and adhered to, we suggest that guests carry out due diligence on any areas of concern to them and exercise their discretion when travelling in the region.

### **CONTACT DETAILS:**

#### **Emergency numbers:**

Direct Reservations **+27 72 607 6385**

DMC Wholesale Reservations **+27 83 280 7342**

Retail Reservations **+27 83 280 7342**

Lodge Reservations **+27 83 463 8923**

Lodge Wholesale & Inbound Sales: **+27 83 280 7251**

Bateleur Club: **+27 83 463 8923**

#### **South Africa**

**andBeyond**, South Africa, Johannesburg

Tel: **+27 11 809 4300**; Fax: **+27 11 809 4511**

Physical Address: 164 Katherine Street, Pin Mill Farm Block F, Sandown, Johannesburg, South Africa

#### **Rwanda**

**andBeyond**, Rwanda

Tel: **+250 792 574 450** (Office Hours Only)

**24 Hour Emergency Number: + 254 736 861 804**

Physical Address: KN48st7, Kiyovu, Kigali

#### **Kenya**

**andBeyond**, Nairobi

Tel: **+254 20 374 5238** or **5239** (Office Hours)

**24 Hour Emergency Number: +254 736 861 804** or **+254 733 704 335**

Physical Address: Msapo Close, Off Parklands Road, Nairobi, Kenya

#### **Tanzania**

**andBeyond**, Arusha

Tel: **+255 27 254 4295** (Office Hours)

Fax: **+255 27 254 8268**

**24 Hour Emergency Number: +255 787 551 108**

Physical Address: Mtoni Road, Plot 45, Arusha, Tanzania

#### **Banking**

#### **MONEY**

Banks and foreign exchange bureaus are available at capital cities.

The currency is Rwandan Franc (RfC).

## *The details are in the fine print*

Officials may not be in a position to issue change, so please carry small denominations of cash where possible. Most hotels and lodges accept Visa and MasterCard. In addition to credit cards, travellers should bring US dollars cash. Small denominations are recommended.

Credit card transactions could take anything up to a few months to go through, especially from more remote areas. US dollars are widely accepted, however older or high denomination notes may not be accepted.

### **Climate**

#### **CLIMATE**

The average daytime temperature is around 24°C (75°F) except in the higher mountains where the average daytime temperature is 10°C (50°F) - 15°C (59°F).

#### **Monthly temperatures:**

- December, January & February - daytime temperatures of about 28°C (82°F).
- March, April & May - daytime temperatures average around 28°C (82°F) and morning temperatures around 16°C (61°F). It will be colder in the gorilla parks at high altitudes and warmer in the north, temperatures of 16°C (61°F). The north has a clear dry season with little rain.
- June, July & August - average temperatures around 27°C (81°F) in the afternoon and 16°C (61°F) in the morning. It will be colder at altitudes above 1300m/4265ft, including the gorilla parks.
- September, October & November - daytime temperatures are around 28°C (82°F).
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### **Cuisine**

#### **DIETARY**

Most dietary requirements can be catered for. Please advise us of any specific dietary requirements and these will be communicated to all properties.

### **Dress Code**

#### **WHAT TO PACK**

As a general guide, comfortable, casual wash and wear clothes are recommended. Please note that muted colours are recommended for game-viewing. Game-drives are conducted in the early morning and late afternoon, which can be very cold, especially in winter.

The most practical items to pack for safari are:

- Khaki, green, beige and neutral colours (dark blue and black clothing should be avoided, as it attracts tsetse flies)
- Warm 'moisture-wicking' clothes, including a fleece or light wool sweater, long and lightweight wool socks, and long-sleeved shirt (even in summer, as protection from the sun, mosquitoes and tsetse flies)
- T-shirts
- Shorts
- Jeans or safari trousers for evenings and cooler days
- Sturdy trousers
- Gloves to grip vegetation (inexpensive gardening gloves work well)
- A breathable lightweight rain poncho or 'parka' with a rain hat
- Swim and beachwear while at camp



## *The details are in the fine print*

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- Comfortable walking shoes
- Strong waterproof walking boots (comfortable for going up steep hills). Pants should be tucked into socks and boots while trekking
- Sun block, sunglasses, hat, moisturizer and lip-salve are all essentials
- Strong insect repellent like Mozzie Guard ([www.mosi-guard.com](http://www.mosi-guard.com))
- Binoculars, torch and camera equipment
- Small backpack to carry water and a packed lunch

Good quality safari clothing is available in Safari Shops

You might want to consider some of our recommended travel accessory options:

- These include top quality Thule luggage items, which are not only designed for your total comfort, but also for your ultra-convenience as they are accepted by all andBeyond's preferred flight providers.
- While we offer a pair of Swarovski Optik binoculars per guest suite/room in all our African lodges/camps for your exclusive use during your stay, perhaps you would prefer to purchase your very own pair for use throughout your itinerary.

Browse our Travel Shop for full details.

If you would like to purchase safari clothing, or browse other luggage and travel accessories to prepare for your trip, please visit [www.andBeyondsafari.com](http://www.andBeyondsafari.com) for a wide selection of quality products.

It is better to wear layers of clothing as temperatures fluctuate. Early mornings on the mountains can be cold. However, as the sun rises in the sky, and you start to climb, you will feel the heat. It rains often, generally in the afternoons. During your hike, it is recommended that you use a walking stick. If you have not packed your own, many of the lodges provide them. You will find that walking sticks come in handy when climbing up and down slippery slopes.

### **Laundry**

Most lodges, camps and hotels do their best to deliver a same day laundry service, weather permitting. Dry cleaning can be arranged at most hotels but is not available at lodges. At the lodges soap suds are generally provided in your room for delicate items. Please be mindful that, due to culture and customs in many of the areas in which we operate, some lodges/camps do not wash underwear. While most lodges/camps can arrange for your shoes to be polished, we regret that we are unable to provide a service for these to be washed.

### **First Aid**

Although most hotels and lodges are equipped with a first aid kit, we suggest that you bring a small airtight container with a few well-chosen articles, such as plasters, travel sickness tablets, antiseptic cream, pain relieving tablets for headaches, indigestion tablets, sunscreen, eye drops, insect repellent, medication for upset stomachs and after-sun moisturiser. We remind travellers who have any allergies, e.g. insect stings, or an asthma condition, to pack the required medication.

### **Electricity**

#### **ELECTRICITY**

220/240 volts AC, 50Hz. It is possible that lodges in more remote areas do not have electricity and run on generator or solar power.

### **Health**

#### **HEALTH REQUIREMENTS**

##### **Regulations for Rwanda**

- A face mask remains mandatory for any visit to the primates

## *The details are in the fine print*

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### **Yellow Fever:**

andBeyond's Terms and Conditions require you to obtain advice from your medical practitioner or travel clinic before travelling to any destination to determine if you are required to get a yellow fever vaccination, no less than 10 days prior to travel. When requested by officials you must be able to produce a yellow fever certificate as proof of vaccination. Depending on which countries you are travelling to pre or post your stay in Uganda and Rwanda a certificate may be required. The certificate may also be required when re-entering your country of origin, or other African countries, if you have visited a destination within the yellow fever belt. For more information you may consult the following website, but we must reiterate that we advise you to visit your medical practitioner or your closest travel clinic for further information.

[https://www.who.int/publications/m/item/countries-with-risk-of-yellow-fever-transmission-and-countries-requiring-yellow-fever-vaccination-\(november-2022\)](https://www.who.int/publications/m/item/countries-with-risk-of-yellow-fever-transmission-and-countries-requiring-yellow-fever-vaccination-(november-2022))

Vaccinations are now compulsory for entry into Rwanda - and are usually compulsory for returning to your country of origin. Please travel with your original vaccination card, the Yellow Fever vaccination card also forms part of the requirements for your online visa application.

<https://www.who.int/countries/rwa>

- All travellers over the age of 9 months are required to have the yellow fever vaccination if they have:
- Recently visited a high-risk country
- Spent over 12 hours in transit in a high-risk country

andBeyond recommends that travellers entering East Africa, even from non-endemic countries, receive a vaccination in their home country prior to travel as a precautionary measure. Yellow fever regulations can be complex when moving between countries and regions in East Africa. Health and immigrations officials can be inconsistent in enforcing the regulations. When they do, and travellers do not have the required documentation, it can result in refusal of entry and unnecessary delays.

Additionally, it is essential for those travelling from Kenya or Uganda to Rwanda to obtain a yellow fever certificate. Rwanda falls outside the Yellow Fever belt but Kenya and Uganda do not. Failure to provide a yellow fever certificate at Rwandan immigrations may result in refusal of entry.

If guests cannot have a yellow fever vaccination for medical reasons a doctors letter needs to be provided; signed, stamped and on an official letterhead.

### **Ticks:**

Ticks can be found in Africa's wilderness areas. To avoid getting bitten when going on bush walks, guests are advised to take precautions by wearing long trousers, socks and boots. Please note that there is a possibility that tick bites could lead to tick bite fever. Symptoms include fever, headaches and painful, enlarged lymph glands in the area of the bite. If you experience these symptoms after returning home, please visit your doctor and advise them of the possibility of tick bite fever.

### **Allergies, Medication and Prescriptions:**

If you suffer allergies, it is advised you take counteracting medication with you, as the medication you require may not be available due to the remoteness of these destinations.

If you are on medication at the time of travel please ensure that you bring a sufficient supply for the entire trip, as it may be difficult to obtain after arrival. This applies to any malaria prophylaxis, prescriptions, chronic or preferred brand medication. Please consult your physician before you travel to Africa for advice on precautions against malaria.

### **Safety**

#### **SAFETY**

Like anywhere else in the world, visitors must always take reasonable precautions as opportunistic crime does happen and it can be best described as when an opportunity presents itself and subsequently tempts a person to steal.

Most accommodations offer in-room or reception safes to secure your valuables.

Visitors are advised not to leave their belongings or personal property unattended.

Do not carry large sums of money or valuables on your person.

## *The details are in the fine print*

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Always buy your excursions from a licensed operator, your hotel or travel agent representatives can assist you with verification.

### **Transport**

#### **FLIGHTS TRANSFERS AND ACTIVITIES**

##### **Flights**

Kigali departures require a departure tax of USD40 per person paid in cash (only) at the airport. Please ensure you have the money with you as we cannot pay this on your behalf.

Check-in is 1hr prior for domestic departures and 2hrs prior for international departures.

In Uganda scheduled regional and inter-lodge flights may involve multiple stops before reaching the final destination. Flights are operated as 'shuttle transfers' and therefore departure times may vary up to 1hr. Times are subject to change without notice.

In Rwanda inter-lodge flights are done on a private basis, most often by helicopter.

In the event of bad weather, airlines reserve the right to drop guests off at the nearest serviceable airstrip which may mean a road transfer for guests to get to their final destination. Any costs resulting from such diversions would be for your own account.

Aircraft used on inter-lodge flights are small and interior space limited. In addition, some activity and scenic air operators may also have weight and/or height restrictions. For the sake of your own comfort, please advise us at time of booking if you are particularly bulky or tall and we will do our best to accommodate you. Additional costs may apply.

andBeyond cannot be held responsible should airlines discontinue flights or change scheduled times resulting in missed connections etc. Should an amendment in a routing or itinerary be necessary, we will re-quote accordingly.

##### **Transfers**

Rwanda and Uganda both use road transfers to connect their major tourist areas. In Rwanda, Volcanoes National Park is 2.5hrs from Kigali on good tar roads, for guests going gorilla trekking. Other major tourist areas include Nyungwe Forest (6hrs from Kigali) and Akagera National Park (3hrs from Kigali). The majority of itineraries include a private vehicle and guide for the duration of the trip. As an alternative to this, helicopter transfers can be booked on a private charter basis, bearing in mind that luggage may need to be transported by road due to weight limitations.

In Uganda distances are generally longer. Bwindi Impenetrable Forest is a minimum of 7hrs drive from Entebbe and can be longer. Fortunately, there is the alternative option of booking a flying circuit using Aerolink Aviation. Uganda has several areas of interest that are connected by flying circuits and by road, these areas run all along the western border of the country and are connected by roads of varying quality. Road-based itineraries are usually done with a private vehicle and safari guide and will require several days of driving over the course of the trip.

##### **Activities - Gorilla Trekking**

Gorilla permits are charged as follows:

USD1500 per person for Rwanda

Only a limited number of permits are available in each gorilla park, therefore it is essential to book in advance. Gorilla permits cannot be held on provisional basis and must be booked upfront. Each permit allows you one hour with the gorillas once you arrive at their location. Sightings cannot be guaranteed but the guides will do their utmost to find them. No flash photography is permitted whilst viewing the gorillas and chimpanzees. To protect gorillas from disease, no children under 15 or people with illnesses may go tracking.

Mountain gorillas live in three National Parks. Two parks are found in Uganda and one in Rwanda.

Parc National Des Volcans (PNV) also known as Volcanoes National Park in Rwanda

- There are ten habituated gorilla families. Most groups are half-day walks but Susa can take seven hours. Tracking here is usually easier than at Bwindi as the afro-montane forest is lighter.
- There are eight permits available daily for each group.

## *The details are in the fine print*

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### **LUGGAGE RESTRICTIONS**

As you will be travelling in vehicles and aircraft with limited space, luggage is required to be packed in a soft bag weighing a maximum of 15kg (33 lbs) which includes hand luggage and camera equipment.

Type of luggage & dimensions: Soft bags with maximum dimensions of 35cm (13.7 inches) wide x 40 cm (15.7 inches) high and 70cm (27.5 inches) long. No hard suitcases are allowed and oversized bags may not be carried on your lap. An additional seat can be booked for extra luggage, subject to availability.

Airline luggage requirements will vary slightly between airlines - some will allow rigid frames or wheels according to strict internal guidelines. We recommend soft bags with correct dimensions as a default but can provide specific and up-to-date luggage rules on request. These rules are often updated without notification so are best checked nearer departure.

When travelling to any of our destinations in Africa, please remember that possession of wildlife trophies is illegal. A wildlife trophy is defined as “any protected animal, game animal, or game bird, alive or dead and any bone, claw, egg, feather, hair, hoof, skin, tooth, tusk or other durable portion whatsoever of that animal or bird or fish or other aquatic life whether processed, added to or changed by the work of man or not, which is recognizable as such a durable portion”. Any person found in possession of these restricted items, without the necessary permits, will be liable to a fine and/or prison term, with the said item being confiscated. In Kenya, certain items made from the ostrich and crocodile skin, both of which are being reared for the purpose, would be permitted as proper permits are issued by the dealers.

### **Plastic Bags Banned in Uganda, Rwanda, Kenya and Tanzania**

Uganda, Rwanda, Kenya and Tanzania join over 40 countries that have made plastic bags illegal, in a positive effort to reduce the impact on our environment. The ban applies to carrier bags with handles (and with or without gussets), and flat bags without handles and without gussets.

If you are travelling to Uganda, Rwanda, Kenya or Tanzania, plastic bags that match the above description, including duty free bags, will be confiscated at the airport. However, there is a bigger risk that if anyone is caught using these plastic bags, the fine is KSh4 000 000 (approximately USD38 000) or a prison sentence of up to four years. If you are travelling to these countries, please refrain from using all forms of ‘disposable’ plastic bags in both main luggage and hand luggage, to avoid inconveniences and possible prosecution.

While we are aware that certain countries require carry on liquids to be packaged in clear bags for security reasons, we recommend purchasing a clear, non-disposable toiletry bag, as an alternative to zip-lock bags, when travelling to Kenya and Tanzania.

### **Visa**

#### **PASSPORTS AND VISAS**

For assistance with visa information and/or application we have retained the services of a specialist visa service. Please visit <https://apply.joinsherpa.com/explore/ZAF?affiliateId=andbeyondvisa&language=en-US>

Passports are required by all foreign visitors and must be valid for six months after the intended length of stay. Please ensure that you have at least two consecutive blank visa pages (not endorsement pages) in your passport. Our recommendation is three or even four blank pages if you are travelling through more than one country. If there is insufficient space in the passport then entry could be denied.

Visa costs and requirements are specific to nationality and country of origin. It is imperative to check your visa requirements with the relevant embassies / consulates as it may vary according to your nationality.

Requirements and costs for visas can change with little notice. The official source for up-to-date visa requirements can be found by following the links by country below. Where it is possible to obtain an electronic visa, we recommend doing so.

Eligibility for visa on arrival is indicated on the official websites. On occasion it may prove more convenient to make use of an intermediary to obtain a visa. These services are tailored to the language and market they serve and are available online.

#### **East Africa Tourist Visa:**

## *The details are in the fine print*

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This is a single-entry visa for foreigners visiting Uganda and Rwanda. This visa is valid for 90 days and can be obtained online from the visa application sites of all member countries. The East African visa is valid for multiple entries between Rwanda and Uganda. It is for use only within these two countries and the issuing country has to be the first point of entry. Should one leave the three countries, the visa is not valid for re-entry into any of the three. This is particularly important for cross-border itineraries that include Tanzania, as Tanzania is NOT a signatory to this visa, it cannot be used for re-entry once guests have entered Tanzania.

All passengers flying into or out of Rwanda on Auric Air or Coastal Aviation are required to provide copies of their passports. This is a legal requirement by Rwandan authorities, and the relevant aviation company needs to apply for passenger clearance seven days prior to departure. Passport copies should include the passenger's full name, date of birth, nationality, passport number, place and date of issue and date of expiry.

### **RWANDA**

The primary international gateway is Kigali International Airport (KGL). Domestic and regional flights also depart from here. At KGL, 30-day visitor visas can be obtained on arrival by visitors from all countries. Costs for visas on arrival are payable in US dollars. Cash is recommended and small denominations of bills not older than 2012 as officials are not in the position to give change and will not accept older bills. The majority of arrivals into Rwanda obtain a visa upon arrival. Should you prefer applying for a Rwandan e-visa before you travel, we have included the link below.

### **RWANDA VISA APPLICATION**

The official immigrations website for Rwanda:

<https://www.migration.gov.rw/>

Website for online visa applications:

<https://irembo.gov.rw/rolportal/en/eservice-by-category?cat=IAE&menu-highlight=CAT>

## South Africa

### **General Information**

#### **INSURANCE**

It is essential that adequate travel insurance be taken out prior to departure. It is important to note that it is recommended to purchase travel insurance within 14 days from paying your deposit. This should cover any medical situation such as hospitalisation, as well as cancellation, curtailment of arrangements and baggage. When you travel with andBeyond, you are automatically covered by our emergency evacuation insurance. This guarantees emergency evacuation to the nearest hospital should you suffer either severe illness or injury. This does not cover the cost of treatment once in hospital and in no way replaces your normal travel insurance. There are certain medical exclusions. Please advise us of any existing conditions in advance in order to arrange cover, subject to our insurer's approval. Please contact us for further details.

It is important to note that some travel insurance policies may not be recognized by certain local hospitals; therefore please check with your provider if their product is accepted in your destination and seek alternative cover if necessary.

**Medical Emergency Number: +27 83 300 3927 or +27 87 135 3952**

#### **CHECK IN**

When checking in, some hotels or lodges may take a pre-authorisation hold on your credit card, which will enable you to bill back expenses such as non-included meals, spa treatments or other extras to your room account. Your expenditure will then be subtracted from that hold before releasing the balance at the end of your stay. Reversing the hold may take a few days, depending on your bank. Instead of allowing a pre-authorisation hold to be put on your credit card, you may normally also choose to put down a cash deposit, or a "no post" can be added to your room, which means that you will not be able to charge anything back to your room account but, instead, settle any extras directly in cash.

In accordance with global practice, all hotel and lodge check-in/out times are normally as follows (depending on the specific hotel or lodge): Check-in: 14h00/15h00; Check-out: 10h00/11h00

## *The details are in the fine print*

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For self-drive guests it is advisable to arrive at their safari lodge/camp no later than 14h30 as afternoon activities generally start from 15h00.

### **LANGUAGES**

There are 11 official languages in South Africa, although English is widely spoken.

### **PHOTOGRAPHY**

Please be sure to bring sufficient memory cards and batteries as, although these are readily available in all South African cities and towns, there might be no stock available at the safari lodges. Please remember to ask permission before taking a photograph of any South African resident.

Please be advised that the use of Unmanned Aerial Vehicles (Drones) is not allowed in any of the conservation areas we manage, until such time as their impact on wildlife and anti-poaching initiatives can be assessed. This rule will apply throughout Africa, as our partners in various countries and regions have adopted a similar stance.

### **ACTIVITIES**

**IMPORTANT UPDATE:** Robben Island Museum compulsory Ticket requirements as of 01 December 2018

Please note: Robben Island Museum will no longer accept tickets that do not reflect the ticket holder's full details (name & surname). Should the ticket not correspond to the proof of identification (passport or SA ID document), guests will sadly not be permitted to board the boat to the island.

### **GRATUITY GUIDELINES**

Please note, the below are guidelines only. Gratuities are at your own discretion and are not compulsory.

**Waiters and Drivers** 10% of the fare or bill

#### **City Guides**

Private transfer	R 150 per transfer
Private half-day tours	R 400 per tour
Private full-day tours	R 800 per tour

#### **On Safari**

Ranger/Guide	R 450 per couple per day
Tracker	R 225 per couple per day
Butler	R 225 per couple per day
Camp Staff	R 450 per couple per day

### **CULTURAL AWARENESS**

Please note that local laws, religious beliefs and cultural practices in parts of Africa may be more conservative than those in your country of origin. As these must be observed and adhered to, we suggest that guests carry out due diligence on any areas of concern to them and exercise their discretion when travelling in the region.

### **CONTACT DETAILS**

#### **24 Hour Emergency Numbers:**

Direct Guests: +27 72 607 6385

DMC Wholesale, DMC Retail & Groups: +27 83 280 7342

Lodge Wholesale & Inbound Sales: +27 83 280 7251

Bateleur Club: +27 83 463 8923

Arusha: +255 789 668 055

Nairobi: +254 733 704 335 or +254 718 649 951

**andBeyond, South Africa, Johannesburg**

Tel: +27 11 809 4300 (Office Hours Only)

## *The details are in the fine print*

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Fax: +27 11 809 4511

24 Hour Emergency Number: +27 60 969 8086 or +27 72 190 1908

Physical Address:

164 Katherine Street, Pin Mill Farm Block F

Sandown, Johannesburg, South Africa

**andBeyond, South Africa, Cape Town**

24 Hour Emergency Number: +27 72 190 1908 or +27 82 468 1512

Physical Address:

Office 4, 1st Floor, Howard Centre Mall

Pinelands, Cape Town, South Africa

### **Banking**

#### **MONEY**

The currency is the South African Rand (ZAR).

Officials may not always be in a position to issue large amounts of change, so please carry small denominations of cash where possible.

Credit cards are widely accepted.

Please note that credit card transactions could take anything up to a few months to go through on guests' cards, especially from more remote areas.

General banking hours in main centres and towns:

**Monday - Friday:** 09h00 - 15h30

**Saturdays:** 08h00 - 11h00

Travellers taking goods out of South Africa are able to reclaim VAT. VAT Reclaim Offices are found at Johannesburg, Durban and Cape Town International Airports.

### **Climate**

#### **CLIMATE**

South Africa is famous for its sunshine. Over much of South Africa, summer is characterised by hot, sunny weather, often with afternoon thunderstorms that clear quickly. The Western Cape gets most of its rain in winter, with quite a few days of cloudy, rainy weather. Johannesburg lies at an altitude of 1 694 metres (5 560 feet), keeping the average summer temperatures below 30°C (86°F). The hot, humid KwaZulu-Natal coast, as well as the Mpumalanga and Limpopo provinces, offer fantastic winter weather, with sunny, warmish days and virtually no wind or rain.

### **Cuisine**

#### **DIETARY**

Most dietary requirements can be catered for. Please advise us of any specific dietary requirements and these will be communicated to all the properties you will be visiting. Should you require kosher meals these will incur additional costs as they are specially flown in to the more remote destinations (two weeks' prior notice is required).

#### **RESTAURANTS**

We recommend pre-booking restaurants for dinner during South Africa's peak seasons.

#### **Dress Code**

#### **WHAT TO PACK**

As a general guide, comfortable, casual wash and wear clothes are recommended. Muted colours are recommended for game viewing. Game drives are conducted in the early morning and late afternoon, which can be very cold, especially in winter.

## *The details are in the fine print*

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The most practical items to pack for safari are:

- Khaki, green, beige and neutral colours
- Shirts with long sleeves (even in summer, as protection from the sun and mosquitoes)
- T-shirts
- Shorts or a light skirt
- Jeans or safari trousers for evenings and cooler days
- Jackets and sweaters are recommended for early morning and evening game drives
- Lightweight water-proof jacket
- Swim and beachwear
- Comfortable walking shoes
- Sun block, sunglasses, hat, moisturizer and lip-salve are all essentials
- Strong insect repellent like Mozzie Guard ([www.mosi-guard.com](http://www.mosi-guard.com))
- Binoculars and camera equipment
- Good quality safari clothing is available in andBeyond's Safari Shop

You might want to consider some of our recommended travel accessory options:

- These include top quality Thule luggage items, which are not only designed for your total comfort, but also for your ultra-convenience as they are accepted by all andBeyond's preferred flight providers.
- When staying at one of our African &Beyond lodges or camps, you can enjoy the exclusive use of one pair of SWAROVSKI OPTIK binoculars per room / suite for the duration of your stay. However, should your itinerary include staying at one of our preferred partner properties and you wish to have access to binoculars throughout your journey, perhaps you would prefer to purchase your own pair of SWAROVSKI OPTIK binoculars for keeping.

Browse our Travel Shop for full details.

And if you would like to purchase safari clothing, or browse other luggage and travel accessories to prepare for your trip, please visit [www.andBeyondsafari.com](http://www.andBeyondsafari.com) for a wide selection of quality products. Also visit <https://andbeyondsafari.com/index.php> and browse the online store.

Laundry: Most lodges, camps and hotels do their best to deliver a same day laundry service, weather permitting. Dry cleaning can be arranged at most hotels but is not available at lodges. At the lodges soap suds are generally provided in your room for delicate items. Please be mindful that, due to culture and customs in many of the areas in which we operate, some lodges/camps do not wash underwear. While most lodges/camps can arrange for your shoes to be polished, we regret that we are unable to provide a service for these to be washed. In most hotels a shoe buff is supplied in the rooms.

### **Electricity**

#### **ELECTRICITY**

220/240 volts AC, 50Hz. It is possible that lodges in more remote areas do not have electricity and run on generator or solar power.

South Africa increasingly experiences load shedding at times when demand for electricity is high and the power system is constrained. Electricity may be cut off for a number of hours at various times during the day and night. Many hotels have generators, inverters or other alternative power sources, minimising the disruption; however, certain hotels do not wish to create noise disturbance and opt for no generator or to enable the reduced use of appliances only, sometimes limited to only essential lighting. This can be cause for temporary inconvenience or the opportunity to go off the grid.

### **Health**



# *The details are in the fine print*

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## **HEALTH REQUIREMENTS**

### **Yellow Fever:**

andBeyond's Terms and Conditions require you to obtain advice from your medical practitioner or travel clinic before travelling to any destination to determine if you are required to get a yellow fever vaccination, no less than 10 days prior to travel. If required, you must be able to produce a yellow fever certificate as proof of vaccination. Depending on which countries you are traveling to prior or post your stay to South Africa the certificate will be required. The certificate may also be required when re-entering your country of origin, or other African countries, if you have visited a destination within the yellow fever belt. For more information you may consult the following website, but we must reiterate that we advise you to visit your medical practitioner or your closest travel clinic for further information.

[https://www.who.int/publications/m/item/countries-with-risk-of-yellow-fever-transmission-and-countries-requiring-yellow-fever-vaccination-\(november-2022\)](https://www.who.int/publications/m/item/countries-with-risk-of-yellow-fever-transmission-and-countries-requiring-yellow-fever-vaccination-(november-2022))

It is not a requirement to have the yellow fever vaccination to visit South Africa. However, proof of vaccination will be required if visitors are coming from another country where the risk of transmitting yellow fever is high. All travellers over the age of 1 year (9 months for certain neighbouring countries) are then required to have the yellow fever vaccination if they have:

- Recently visited a high-risk country
- Spent over 12 hours in transit in a high-risk country

If guests cannot have a yellow fever vaccination for medical reasons a doctors letter needs to be provided; signed, stamped and on an official letterhead.

### **Ticks:**

Ticks can be found in Africa's wilderness areas. To avoid getting bitten when going on bush walks, guests are advised to take precautions by wearing long trousers, socks and boots. Please note that there is a possibility that tick bites could lead to tick bite fever. Symptoms include fever, headaches and painful, enlarged lymph glands in the area of the bite. If you experience these symptoms after returning home, please visit your doctor and advise them of the possibility of tick bite fever.

### **Malaria:**

Please consult your physician for advice on malaria precautions before travel to South Africa.

### **Allergies, Medication and Prescriptions:**

If you suffer allergies, it is advised to take counteracting medication with you, because the medication may not be available due to the remoteness of these destinations.

If on medication at time of travel please ensure that you bring sufficient supply for the entire trip, as it may be difficult to obtain after arrival. This applies to any malaria prophylaxis, prescriptions, chronic or preferred brand medication.

## **Safety**

### **SAFETY**

Like anywhere else in the world, visitors must always take reasonable precautions as opportunistic crime does happen and it can be best described as when an opportunity presents itself and subsequently tempts a person to steal.

Most accommodations offer in-room or reception safes to secure your valuables.

Visitors are advised not to leave their belongings or personal property unattended.

Do not carry large sums of money or valuables on you personally.

Always buy your excursions from a licensed operator, your hotel or travel agent representatives can assist you with verification.

### **Transport**

### **FLIGHTS**

Check-in is 1½ hours prior to departure for domestic flights and 3 hours prior to departure for international flights.

## *The details are in the fine print*

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Due to particularly stringent security measures at airports, guests are advised to arrive an additional hour prior to their departure time.

International travellers may experience significant delays at South Africa's international airports. This is due to a new, and lengthy, process of capturing biometrics of passport holders. It is unclear as to how long these delays will last. Please ensure that you allow enough connection time when booking guests' flights.

Some scheduled regional and inter-lodge flights may involve multiple stops before reaching the final destination. Many flights are operated as shuttle transfers and therefore departure times may vary by up to one hour. Times are subject to change without notice.

In the event of bad weather, airlines reserve the right to drop guests off at the nearest serviceable airstrip, which may mean a road transfer to get to your final destination. Any costs resulting from such diversions would be for your own account.

The aircraft used on inter-lodge flights are small and interior space is limited. In addition, some activity and scenic air operators may have weight and/or height restrictions per guest per seat. For the sake of your own comfort, please advise us at time of booking if you are particularly bulky or tall and we will do our best to accommodate you. Please note that additional costs may apply.

andBeyond cannot be held responsible should airlines discontinue flights or change scheduled times resulting in missed connections etc. Should an amendment in a routing or itinerary be necessary, we will re-quote accordingly.

### **CAR RENTAL**

An international driver's license is required, unless you have an English-language driver's license with a photograph. Car rental companies generally only rent vehicles to guests between the age of 21 and 76 years. In some cases it is a requirement for the driver to have had their license for a minimum length of time (e.g. 3 years). Requirements may differ from company to company.

Renters must present a valid credit card (Visa, Mastercard or Diner's Club). American Express credit cards are also accepted by BLUU Car Rental, but not by Europcar.

An authorisation hold will be placed on the credit card upon commencement of the rental, which is to cover incidentals, such as fuel, toll fees, etc. No debit cards or cash will be accepted.

Should the rental be extended, or an incident takes place, a further hold will be placed on the renter's credit card to ensure all costs are covered.

Once the rental has been finalised, the unused portion of the authorisation hold will be released.

Vehicles are no longer fitted with express-gate e-tags; therefore, renters making use of toll roads should avoid driving through e-gates and instead make manual payments at kiosks where cash or card payments are processed.

For self-drive guests it is advisable to arrive at their safari lodge/camp no later than 14h30 as afternoon activities generally start from 15h00.

### **LUXURY TRAINS**

Please be aware that, when travelling on the Blue Train or the Rovos Rail, you will experience distinct mechanical train sounds during the day and night that are common to rail travel. Should there be any unforeseen delays, the train may need to travel overnight to make up for setbacks and stoppages. Scheduled times and stops may change due to railway hold-ups.

Rail travel in Africa is dependent on very limited railway networks, which are run, maintained and under supervision of the governments of the countries through which the train is travelling at any given time.

Due to a number of factors, which are not controlled by the actual rail company, such as unforeseen natural events, unplanned maintenance, border crossing holdups, government rescheduling, as well as national power outages (directly affecting the availability of essential electric signals which trains are obliged to adhere to and in the absence of which they are not allowed to travel), itinerary changes may occur without prior warnings.

At times, parts of a journey may even be completed by using a different mode of transport (such as an overland bus) to ensure a destination is reached in time. In such cases, the train manager will consult with guests on board and offer them the choice to stay on board (meaning a delayed arrival), or complete the journey/stretch by making use of an alternative mode of transport

## *The details are in the fine print*

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for the affected portion. All efforts will always be made not to deviate from a planned itinerary, but due to factors outside of the control of the rail operator, changes may be necessary.

### **LUGGAGE ALLOWANCE & PASSENGER WEIGHT**

As you will be travelling in vehicles and small aircraft with limited space, luggage is required to be packed in a soft bag weighing a maximum of 20 kg (44 lbs) and 5 kg (11 lbs) hand luggage. The allowance on certain smaller aircraft may be as little as 15 kg (33 lbs) which includes hand luggage and camera equipment.

Type of luggage & dimensions: Soft bags with maximum dimensions of 35cm (13.7 inches) wide x 40 cm (15.7 inches) high and 70 cm (27.5 inches) long. No hard suitcases are allowed and oversized bags may not be carried on your lap. An additional seat can be booked for extra luggage, subject to availability. Airline luggage requirements will vary slightly between airlines - some will allow rigid frames or wheels according to strict internal guidelines. We recommend soft bags with correct dimensions as a default, but can provide specific and up-to-date luggage rules on request. These rules are often updated without notification so are best checked nearer departure.

Some air operators may have weight and/or height restrictions per guest per seat. For the sake of your own comfort, please advise us at time of booking if you are particularly bulky or tall and we will do our best to accommodate you. Please note that additional costs may apply.

When travelling to any of our destinations in Africa, please remember that it's a criminal offense to be in possession of, to deal with or to traffic in wildlife products. This includes, without limitation, Ivory, Rhino horns, furs, claws, teeth, bones, eggs, meat and feathers of any form of wildlife. The penalties for violating legislation governing the possession and trafficking of wildlife products in Africa are among the most punitive in the world and may even lead to life imprisonment upon successful prosecution. To avoid any inconvenience you are strongly advised not to purchase any wildlife products of any nature from any street vendor, local market place, or village market when participating in any excursion. Only purchase wildlife products which are offered for sale at legitimate curio vendor establishments located within the duty free demarcated area of the airport as these vendors are required by law to hold the necessary legal permits to enable them to offer for sale the wildlife products on display in their establishments.

OR Tambo International Airport has implemented restrictions on the shape of luggage that may be checked in. Please note that bags should comply with the following:

- Bags must be regularly shaped, with at least one flat surface. Round or irregularly-shaped bags will not be accepted
- Bags with long hanging straps will not be accepted

Passengers with bags not meeting these restrictions will be asked to wrap their bags at one of the wrapping stations in the airport.

### **Visa**

#### **PASSPORTS & VISAS**

For assistance with visa information and/or application we have retained the services of a specialist visa service. Please visit <https://apply.joinsherpa.com/explore/ZAF?affiliateld=andbeyondevisa&language=en-US>

To enter South Africa, a passport valid for at least 30 days after the intended date of departure is required by all nationals (the rest of Africa requires 6 months). Passports must have at least two blank visa pages (not endorsement pages) for entry stamps. Our recommendation is to ensure you have three or even four blank visa pages if you are travelling through more than one country. If there are insufficient pages, entry will be denied. Please note that even if you do not require a visa to enter South Africa, blank visa pages are still required in your passport for the applicable entry and exit stamps.

For a list of countries whose passport holders are exempt from visas for South Africa, please refer to the following website:

<http://www.dha.gov.za/index.php/immigration-services/exempt-countries>

It is imperative to check visa requirements with the South African embassy, as these may vary according to your nationality. If you intend to travel between South Africa and its neighbouring countries, it is advised that you apply for multiple entry visas.

## *The details are in the fine print*

Once again, it is a mandatory requirement that you travel to Africa with at least two blank visa passport pages, per country visited, and that your passport is valid for a minimum of 30 days (for South Africa) or 6 months (for the rest of Africa) after your date of travel.

To comply with regulation 2(1) (a) of the Immigration Regulations 2014, only Machine Readable Travel Documents (MRTDs) will be accepted to enter South Africa. Extended passports will no longer be accepted. For this reason, travellers are advised to check their travel documents.

### **WHAT TO EXPECT ON ARRIVAL**

The time taken to clear immigration and customs will vary based on your arrival time. Guests can book an andBeyond representative to meet them on arrival and assist with formalities before escorting them to their transfer. At the discretion of airport authorities, pre-arranged VIP meet and greet services at certain airports can meet arrivals airside and escort them through expedited formalities.

### **TRAVELLER DECLARATION**

The South African Revenue Service (SARS) has introduced a new online Traveller Declaration System, which some airlines are treating as a **mandatory requirement before allowing passengers to board**.

It allows travellers to complete and submit an online traveller declaration (on behalf of themselves and all children and infants travelling with them) and receive electronic confirmation thereof before they travel. Once submitted, a confirmation will be received via email, containing instructions on what to do when arriving at the airport.

#### **Declaration process**

- **Online Traveller Declaration System:** <https://www.sars.gov.za/travellerdeclaration/>
- click on **Complete Declaration**
- **Returning home:** When departing South Africa, travellers are not required to declare the same equipment again if this was declared upon arrival and proof (online confirmation or stamped TC01 form) has been retained.

**NB:** Even though the above website indicates that the system may be used on a voluntary basis, some airlines have a directive to enforce this requirement; therefore, we strongly advise that passengers complete the online declaration.

#### **Declaring electronic equipment in South Africa**

Travellers arriving in South Africa are advised to declare their electronic equipment, including cameras and laptops, even if they intend to take these items with them upon their departure from South Africa. Although customs officials may not always enforce this rule for travellers with standard personal electronics, it is best practice to comply, avoiding potential hassles and delays. There is currently no specific value threshold for declaring electronic equipment.

#### **Refundable cash deposits or import duties on goods**

Travellers may need to pay refundable cash deposits or import duties on certain goods brought into South Africa temporarily. Refunds are provided once the goods are shown to have left the country.

You can access the SARS Traveller Leaflet (<https://www.sars.gov.za/wp-content/uploads/Docs/Customs-Excise/Brochures/Travelers-A5-leaflet-March-2021-v7-4-panel.pdf>) which provides essential information on prohibited items, restrictions, duty-free allowances, and other pertinent customs details.

### **FAMILIES TRAVELLING TO SOUTH AFRICA WITH CHILDREN**

As of November 2019 children travelling on passports of visa-exempt countries will only require a valid passport to enter/exit South African ports of entry (birth certificates will no longer be a requirement for them), as long as they are accompanied by an adult.

Children in possession of a valid South African visa are not required to produce the documents already submitted as part of their visa applications.

South African minors are required to present a copy of their birth certificate/equivalent document or passport containing the details of their parents. For more details, please consult <http://www.dha.gov.za/index.php/statements-speeches/621-advisory-new-requirements-for-children-travelling-through-south-african-ports-of-entry-effective-1-june-2015>

## *The details are in the fine print*

Please note that stricter requirements may need to be adhered to in South Africa's neighbouring countries.

**Exceptions** (applicable to holders of South African as well as foreign visa-exempt passports):

- If the minor is travelling unaccompanied, they must have in their possession:
- A valid passport
- copy of his /her birth certificate
- parental consent letters
- copy of the passport(s)/identity document(s) of the parent(s) / legal guardian(s)
- contact details of the parent(s)/ legal guardian(s)
- letter from the person who is to receive the child in the Republic, containing his / her residential address and contact details in the Republic where the child will reside
- copy of the identity document / valid passport and visa or permanent residence permit of the person who is to receive the child in the Republic
- *where applicable-*
- copy of an adoption order
- copy of a death certificate of the deceased parent/ parents or legal guardian
- copy of a court order granting full parental responsibilities and rights or legal guardianship in respect of the child
- **Minors in alternative care** (i.e. foster care, temporary safe care or in a youth care centre following a court order) need in their possession:
- A valid passport
- A letter from the Provincial Head of the Department of Social Development where the child resides authorising their departure from the Republic as contemplated in section 169 of the Children's Act (Act No. 38 of 2005)

## Botswana

### General Information

#### INSURANCE

It is essential that adequate travel insurance be taken out prior to departure and it is important to note that it is recommended to purchase it within 14 days from paying your deposit. This should cover any medical situation such as hospitalisation, as well as cancellation, curtailment of arrangements and baggage. When you travel with andBeyond, you are automatically covered by our emergency evacuation insurance. This guarantees emergency evacuation to the nearest hospital should you suffer either severe illness or injury. This does not cover the cost of treatment once in hospital and in no way replaces your normal travel insurance. There are certain medical exclusions. Please advise us of any existing conditions in advance in order to arrange cover, subject to our insurer's approval. Please contact us for further details.

It is important to note that some travel insurance policies may not be recognized by certain local hospitals, therefore please check with your provider if their product is accepted in your destination and seek alternative cover if necessary.

**Medical Emergency Number: +27 83 300 3927 or +27 87 135 3952**

#### CHECK-IN

When checking in, some hotels or lodges may take a pre-authorisation hold on your credit card, which will enable you to bill back expenses such as non-included meals, spa treatments or other extras to your room account. Your expenditure will then

## *The details are in the fine print*

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be subtracted from that hold before releasing the balance at the end of your stay. Reversing the hold may take a few days, depending on your bank. Instead of allowing a pre-authorisation hold to be put on your credit card, you may normally also choose to put down a cash deposit, or a “no post” can be added to your room, which means that you will not be able to charge anything back to your room account but, instead, settle any extras directly in cash.

In accordance with global practice most hotel and lodge check-in/out times are as follows:

- Check-in: 14h00; Check-out: 11h00

### **LANGUAGE**

English is widely spoken throughout Southern Africa.

### **PHOTOGRAPHY**

Bring sufficient memory cards and batteries as these are not always readily available. Remember to ask permission before taking a photograph of any local people.

The use of Unmanned Aerial Vehicles (Drones) is not allowed in any of the conservation areas we manage, until such time as their impact on wildlife and anti-poaching initiatives can be assessed. This rule applies throughout Africa, as our partners have adopted a similar stance.

### **GRATUITY GUIDELINE**

Please note, the below are guidelines only. Gratuities are at your own discretion and are not compulsory.

**Waiters and Drivers** 10% of the fare or bill

### **City Guides**

Private transfer USD 5 per transfer

Private half-day tours USD 10 per tour

Private full-day tours USD 20 per tour

### **On Safari**

Ranger/Guide USD 30 per couple per day

Tracker USD 20 per couple per day

Butler USD 15 per couple per day

Lodge/Camp Staff USD 30 per couple per day

### **CULTURAL AWARENESS**

Please note that local laws, religious beliefs and cultural practices in parts of Africa may be more conservative than those in your country of origin. As these must be observed and adhered to, we suggest that guests carry out due diligence and exercise their discretion when travelling in the region.

### **CONTACT DETAILS**

#### **24 Hour Emergency Numbers:**

Direct Guests: +27 72 607 6385

DMC Wholesale, DMC Retail & Groups: +27 83 280 7342

Lodge Wholesale & Inbound Sales: +27 83 280 7251

Bateleur Club: +27 83 463 8923

**andBeyond, South Africa, Johannesburg**

Tel: +27 11 809 4300 (Office Hours Only)

Fax: +27 11 809 4511

24 Hour Emergency Number: +27 60 969 8086

Physical Address:

164 Katherine Street, Pin Mill Farm Block F

## *The details are in the fine print*

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Sandown, Johannesburg, South Africa

andBeyond Botswana, Maun

Tel: +267 686 1979 (Office Hours Only); Fax: +267 686 1972

**24 Hour Emergency Number: +267 77509106**

Physical Address: Plot 568, Mathiba Road, Maun, Botswana

### **Banking**

### **MONEY**

Banks and foreign exchange bureaus are available at all international airports and main towns.

Officials may not be in a position to issue change, so please carry small denominations of cash where possible.

Most hotels and lodges accept Visa and MasterCard.

Credit card transactions could take anything up to a few months to go through, especially from more remote areas.

The currency is Pula (P); US Dollars cash is widely accepted.

It is recommended that guests carry a small amount of cash.

### **Climate**

### **CLIMATE**

Botswana's climate is mainly temperate. Summer, October to April, can be very hot, but daytime temperatures typically average around 30°C (86°F). The rainy season lasts from January to March. Winter, May to September, brings cooler weather with an average temperature of 25°C (77°F), early mornings and evenings may be very cold.

### **Cuisine**

### **DIETARY**

Most dietary requirements can be catered for. Please advise us of any specific dietary requirements before you travel, and these will be communicated to all properties.

### **Dress Code**

### **WHAT TO PACK**

As a general guide, comfortable, casual wash and wear clothes are recommended. Muted colours are recommended for game-viewing. Game-drives are conducted in the early morning and late afternoon which can be very cold, especially in winter.

The most practical items to pack for safari are:

- Khaki, green, beige and neutral colours
- Shirts with long sleeves (even in summer, as protection from the sun and mosquitoes)
- T shirts
- Shorts or a light skirt
- Jeans or safari trousers for evenings and cooler days
- Jackets and sweaters are recommended for early morning and evening game drives
- Lightweight water-proof jacket
- Swim and beachwear
- Comfortable walking shoes
- Sunscreen, sunglasses, hat, insect repellent, moisturizer and lip-salve are all essentials
- Binoculars and camera equipment

## *The details are in the fine print*

- Good quality safari clothing is available in safari shops
- Camouflage-patterned clothing is not permitted in Zimbabwe. This applies to any clothing that can be construed as mimicking military-wear. Travellers are urged not to wear, or even carry, any military-inspired clothing while travelling in Zimbabwe.

You might want to consider some of our recommended travel accessory options:

- These include top quality Thule luggage items, which are not only designed for your total comfort, but also for your ultra-convenience as they are accepted by all andBeyond's preferred flight providers.
- When staying at one of our African &Beyond lodges or camps, you can enjoy the exclusive use of one pair of SWAROVSKI OPTIK binoculars per room / suite for the duration of your stay. However, should your itinerary include staying at one of our preferred partner properties and you wish to have access to binoculars throughout your journey, perhaps you would prefer to purchase your own pair of SWAROVSKI OPTIK binoculars for keeping.

Browse our Travel Shop for full details.

If you would like to purchase safari clothing, or browse other luggage and travel accessories to prepare for your trip, please visit [www.andBeyondsafariashop.com](http://www.andBeyondsafariashop.com) for a wide selection of quality products.

Also visit <https://andbeyondsafarishopping.com/index.php> and browse the online store.

Laundry: Most lodges, camps and hotels do their best to deliver a same day laundry service, weather permitting. Dry cleaning can be arranged at most hotels but is not available at lodges. At the lodges soap suds are generally provided in your room for delicate items. Please be mindful that, due to culture and customs in many of the areas in which we operate, some lodges/camps do not wash underwear. While most lodges/camps can arrange for your shoes to be polished, we regret that we are unable to provide a service for these to be washed.

### **Electricity**

#### **ELECTRICITY**

220/240 Volts AC, 50hz

It is possible that lodges in more remote areas do not have electricity and run on generator or solar power.

### **Health**

#### **HEALTH REQUIREMENTS**

Please consult your physician for advice on **malaria** precautions before travel to Southern Africa.

#### **Yellow Fever:**

andBeyond's Terms and Conditions require you to obtain advice from your medical practitioner or travel clinic before travelling to any destination to determine if you are required to get a yellow fever vaccination, no less than 10 days prior to travel. If required, you must be able to produce a yellow fever certificate as proof of vaccination. Depending on which countries you are traveling to prior or post your stay to Southern Africa the certificate will be required. The certificate may also be required when re-entering your country of origin, or other African countries, if you have visited a destination within the yellow fever belt. For more information you may consult the following website, but we must reiterate that we advise you to visit your medical practitioner or your closest travel clinic for further information.

[https://www.who.int/publications/m/item/countries-with-risk-of-yellow-fever-transmission-and-countries-requiring-yellow-fever-vaccination-\(november-2022\)](https://www.who.int/publications/m/item/countries-with-risk-of-yellow-fever-transmission-and-countries-requiring-yellow-fever-vaccination-(november-2022))

It is not a requirement to have the yellow fever vaccination to visit Botswana. However, proof of vaccination will be required if visitors are coming from another country where the risk of transmitting yellow fever is high. All travellers over the age of 9 months are then required to have the yellow fever vaccination if they have:

- Recently visited a high-risk country
- Spent over 12 hours in transit in a high-risk country



## *The details are in the fine print*

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If guests cannot have a yellow fever vaccination for medical reasons a doctors letter needs to be provided; signed, stamped and on an official letterhead.

### **Ticks:**

Ticks can be found in Africa's wilderness areas. To avoid getting bitten when going on bush walks, guests are advised to take precautions by wearing long trousers, socks and boots. Please note that there is a possibility that tick bites could lead to tick bite fever. Symptoms include fever, headaches and painful, enlarged lymph glands in the area of the bite. If you experience these symptoms after returning home, please visit your doctor and advise them of the possibility of tick bite fever.

### **Allergies, Medication and Prescriptions:**

If you suffer allergies, it is advised to take counteracting medication with you, as the medication you require may not be available due to the remoteness of these destinations.

If on medication at time of travel please ensure that you bring a sufficient supply for the entire trip, as it may be difficult to obtain after arrival. This applies to any malaria prophylaxis, prescriptions, chronic or preferred brand medication.

### **FIRST AID**

Although most hotels and lodges are equipped with a first aid kit, we suggest that you bring a small airtight container with a few well-chosen articles, such as plasters, travel sickness tablets, antiseptic cream, pain relieving tablets for headaches, indigestion tablets, sunscreen, eye drops, insect repellent, medication for upset stomachs and after-sun moisturiser. We remind travellers who have any allergies, for example insect stings, or an asthma condition, to pack the required medication.

### **Safety**

#### **SAFETY**

Like anywhere else in the world, visitors must always take reasonable precautions as opportunistic crime does happen and it can be best described as when an opportunity presents itself and subsequently tempts a person to steal.

Most accommodations offer in-room or reception safes to secure your valuables.

Visitors are advised not to leave their belongings or personal property unattended.

Do not carry large sums of money or valuables on your person.

Always buy your excursions from a licensed operator, your hotel or travel agent representatives can assist you with verification.

### **Transport**

#### **FLIGHTS**

Check-in is 1½hrs prior for domestic departures and 3hrs prior for international departures.

Due to particularly stringent security measures at airports, guests are advised to arrive an additional hour prior to their departure time.

International travellers may experience significant delays at OR Tambo International Airport. This is due to a new, and lengthy, process of capturing biometrics of passport holders. It is unclear as to how long these delays will last. Please ensure that you allow enough connection time when booking guests' flights.

Scheduled regional and inter-lodge flights may involve multiple stops before reaching the final destination. Flights are operated as "shuttle transfers" and therefore departure times may vary up to 1hr. Times are subject to change without notice.

In the event of bad weather, airlines reserve the right to drop guests off at the nearest serviceable airstrip which may mean a road transfer for guests to get to their final destination. Any costs resulting from such diversions would be for your own account. Aircrafts used on inter-lodge flights are small and interior space limited. In addition, some activity and scenic air operators may also have weight and/or height restrictions. For the sake of your own comfort, please advise us at time of booking if you are particularly bulky or tall and we will do our best to accommodate you. Additional costs may apply.

Some shuttle inter-lodge flights may depart early in the morning which means you will miss your morning activity. Regrettably, this is beyond our control as flights are scheduled to meet onward and connecting flights out of the various international airports. If a specific departure time is required, a private charter would need to be booked.

## *The details are in the fine print*

Please be advised that the departure tax out of Victoria Falls Airport to Kasane International Airport is for the guests' own account. Previously this amount fluctuated all the time and the operator (Mackair) could not advise in advance how much guests should have on-hand. It has stabilised now at a rate of USD 50.00 departure tax per person Cash Only and this is to be paid directly at the airport by the guests.

The latest helicopter flight from Benguerra Island is 12h00. If you are scheduled on an earlier flight off the island and connecting onto an International flight from Vilanculos International Airport, a short delay at the airport may be experienced.

andBeyond cannot be held responsible should airlines discontinue flights or change scheduled times resulting in missed connections etc. Should an amendment in a routing or itinerary be necessary, we will re-quote accordingly.

### **LUGGAGE ALLOWANCE & PASSENGER WEIGHT**

When embarking on an African safari, luggage is required to be packed in a soft bag with no wheels or hard frame. These requirements differ from operator to operator, based on various conditions; however, because most of our guests travel cross border, and with more than one charter airline, we recommend that they adhere to the standard rule. Please do consult with your andBeyond consultant on the exact requirements as per your specific itinerary.

When travelling to any of our destinations in Africa, please remember that it's a criminal offense to be in possession of, to deal with or to traffic in wildlife products. This includes, without limitation, Ivory, Rhino horns, furs, claws, teeth, bones, eggs, meat and feathers of any form of wildlife. The penalties for violating legislation governing the possession and trafficking of wildlife products in Africa are among the most punitive in the world and may even lead to life imprisonment upon successful prosecution. To avoid any inconvenience, you are strongly advised not to purchase any wildlife products of any nature from any street vendor, local marketplace, or village market when participating in any excursion. Only purchase wildlife products which are offered for sale at legitimate curio vendor establishments located within the duty free demarcated area of the airport as these vendors are required by law to hold the necessary legal permits to enable them to offer for sale the wildlife products on display in their establishments.

### **General Requirement for Light Aircraft**

Type of luggage & dimensions: Soft bags with maximum dimensions of 35cm (13.7 inches) wide x 40 cm (15.7 inches) high and 70 cm (27.5 inches) long. No hard suitcases are allowed, and oversized bags may not be carried on your lap. An additional seat can be booked for extra luggage, subject to availability.

### **OR Tambo International Airport**

OR Tambo International Airport has implemented restrictions on the shape of luggage that may be checked in. Please note that bags should comply with the following:

- Bags must be regularly shaped, with at least one flat surface. Round or irregularly shaped bags will not be accepted
- Bags with long hanging straps will not be accepted

Passengers with bags not meeting these restrictions will be asked to wrap their bags at one of the wrapping stations in the airport.

### **Mack Air**

- Maximum of 20kg (44lbs) which includes hand luggage. Type of luggage & dimensions: Soft and duffel/tog bags with maximum dimensions of 30 cm (12 inches) wide x 35cm (14 inches) high and 70 cm (28 inches) long. Wheels on a bag are only permissible if they are not part of a solid frame or rigid structure.
- An additional maximum of 30kg of luggage per person per flight may be purchased.
- All luggage, including excess baggage, must be soft-sided.

### **Passenger weight**

- Mack Air would need advance warning for any guests exceeding 115kg (253lbs). This information would need to be communicated at time of booking. If Mack Air has not been advised prior to the flight and an additional aircraft needs to be dispatched, this cost will be passed onto the guest.

### **Moremi Air**

## *The details are in the fine print*

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- Maximum of 20kg (44lbs) soft bags which includes hand luggage and camera equipment.
- Type of luggage & dimensions: Soft and duffel/tog bags with maximum dimensions of 30 cm (12 inches) wide x 25 cm (10 inches) high and 62 cm (24 inches) long. Wheels on a bag are only permissible if they are not part of a solid frame or rigid structure.
- An additional maximum of 20kg of luggage per person per flight may be purchased.

### **Passenger weight**

- Moremi Air would need advance warning for any guests exceeding 100kg (220lbs). This information would need to be communicated at time of booking. If Moremi Air has not been advised prior to the flight and an additional aircraft needs to be dispatched, this cost will be passed onto the guest.

### **Safari Air**

- Maximum of 20kg (44lbs) per person in soft bags which includes hand luggage and camera equipment.
- Type of luggage & dimensions: Soft and duffel/tog bags with maximum dimensions of 45 cm (18 inches) wide x 30 cm (12 inches) high and 65 cm (26 inches) long. Wheels on a bag are only permissible if they are not part of a solid frame or rigid structure.
- An additional maximum of 20kg of luggage per person per flight may be purchased.

### **Passenger weight**

- Safari Air would need advance warning for any guests exceeding 100kg (220lbs). This information would need to be communicated at time of booking. If Safari Air has not been advised prior to the flight and an additional aircraft needs to be dispatched, this cost will be passed onto the guest.

### **Wilderness Air Botswana**

- Soft bags with a rigid structure at the base - including wheels and/or a collapsible handle - will be accepted. Alternatively, standard soft duffel/tog type bags,
- The maximum dimensions of ALL bags which can be accommodated are as follows: 30 cm (11.8 inches) wide x 35 cm (13.8 inches) high and 70 cm (27.5 inches) long.
- The maximum permissible luggage allowance when travelling on a seat rate basis, including carry-on, remains strictly 20kg (44lbs) per person.
- An additional maximum of 20kg (44lbs) of luggage not longer than 75kg (165lbs) per person per flight may be purchased

### **Passenger weight**

- Wilderness Air Botswana would need advance warning for any guests exceeding 100kg (220lbs). This information would need to be communicated at time of booking. If Wilderness Air Botswana has not been advised prior to the flight and an additional aircraft needs to be dispatched, this cost will be passed onto the guest.

### **Helicopter Horizons**

- Maximum of 20kg (44lbs) per person in soft bags which includes hand luggage and camera equipment.
- There are no strict requirements on dimensions of the luggage, as long as the bags are soft without any frame so that they can be packed into the pods under the seats.

### **Passenger weight**

- Helicopter Horizons do not have set restrictions on passenger weight however they do need the individual weight of each passenger prior to the flight in order to balance their loads accordingly.

### **Visa**

### **PASSPORTS & VISAS**

## *The details are in the fine print*

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For assistance with visa information and/or application we have retained the services of a specialist visa service. Please visit <https://apply.joinsherpa.com/explore/ZAF?affiliateId=andbeyondvisa&language=en-US>

Passports are required by all foreign visitors and must be valid for six months after the intended length of stay. Please ensure that you have at least two consecutive blank visa pages (not endorsement pages) in your passport. Our recommendation is three or even four blank pages if you are travelling through more than one country. If there is insufficient space in the passport then entry could be denied.

Visa costs and requirements are specific to nationality and country of origin. It is imperative to check your visa requirements with the relevant embassies / consulates as it may vary according to your nationality.

Requirements and costs for visas can change with little notice. The official source for up-to-date visa requirements can be found by following the links by country below. Where it is possible to obtain an electronic visa, we recommend doing so.

Eligibility for visa on arrival is indicated on the official websites. On occasion it may prove more convenient to make use of an intermediary to obtain a visa. These services are tailored to the language and market they serve and are available online.

### **WHAT TO EXPECT**

The time taken to clear immigration and customs will vary based on your arrival time. Guests can book an andBeyond representative to meet them on arrival and assist with formalities before escorting them to their transfer or onward flights.

While Botswana does issue Visas on arrival, certain nationalities are required to obtain an e-visa prior to arrival. We do recommend that all guests check the exact requirements for entry with their local Embassy or Consulate prior to travel.

For all other nationalities that require a Visa and are able to obtain these on arrival, andBeyond still recommends that you arrange your visa prior to travel to avoid the potential for long lines at customs and immigration.

For those travelling to Botswana, who require a visa, it is essential to have the following:

- Visas that are received at one of the ports of entry will be valid for a maximum of 90 days (guests to request the number of days)
- Travellers have to submit the completed visa application forms and pay USD 30.00 (BWP 300.00) for a single entry or USD 50.00 (BWP 500.00) for a multiple entry (up to five years)
- Credit card payments are accepted
- On weekends, only Botswana Pula is accepted in cash; should credit card facilities not be available, there is a foreign exchange counter to get local currency
- Please note that authorities might not have small denominations available for change, so we recommend that you have the exact amount with you
- Valid passport
- Copy of residence status in country of residence
- Accommodation confirmation
- Itinerary for the duration of your stay

### **BOTSWANA VISA INFORMATION**

The official immigrations website for Botswana:

<http://www.botswanaembassy.org/page/guidelines-for-completing-a-visa-application>

The official e-visa site for Botswana: <https://evisa.gov.bw/#/>

### **REQUIREMENTS FOR FAMILIES TRAVELLING WITH CHILDREN:**

Namibia and Botswana's Ministry of Nationality, Immigration and Gender Affairs has imposed requirements, with immediate effect, for minors (children under 18) travelling through the country's ports of entry. Parents travelling with minors will be required to produce certified copies of their child's unabridged birth certificate, in addition to their valid passports. In the

## *The details are in the fine print*

event that one parent is not travelling with the child, the other parent's affidavit, consenting to such travel, will be required. However, an affidavit will not be required if the father's name does not appear on the child's birth certificate. Similarly, to South Africa, the new regulations on family travel in Namibia and Botswana have been implemented as a response to concerns associated with global child trafficking.

**Parents traveling with children should have the following with them:**

### **Both parents travelling with a child:**

- The child's unabridged birth certificate (an original / official birth certificate issued by the birth country, which must include the identification numbers and place of the birth of the child and both parents)
- A letter of consent from both parents if a minor is travelling alone
- Valid passport
- Valid Visa, if required

### **One parent travelling with a child**

- The child's unabridged birth certificate (an original / official birth certificate issued by the birth country, which must include the identification numbers and place of the birth of the child and both parents)
- An affidavit from the other parent authorising travel - affidavit must not be older than 3 months
- An affidavit will not be required if the father's name does not appear on the child's birth certificate
- Where parents are divorced or legally separated - a court order granting full parental responsibilities and rights or full legal guardianship in respect of the minor
- Valid passport
- Valid Visa, if required

If the unabridged birth certificate is not issued in English, then a sworn translation from a qualified authority from the originating country is required. The unabridged birth certificate is an added form that is compulsory along with passports, visa stamps, etc.

## **CROSSING BORDERS BETWEEN BOTSWANA, ZIMBABWE AND ZAMBIA BY ROAD - WHAT TO EXPECT**

### **Zimbabwe - Botswana and Vice Versa**

- Guests are required to present themselves at Immigration for passport scanning and other formalities.
- Queues can be expected at Immigration and customs control, especially during peak season (July to October).
- When crossing from Zimbabwe to Botswana, guests will change from a closed vehicle to an open 4x4 game viewing vehicle or a closed Quantum minibus.
- Guests may need to walk a short way with their bags to change vehicles, however, they will be assisted by their driver/guide.
- Upon entering Botswana, before immigration formalities, guests will be required by Port Health to step on a treated mat for foot and mouth disease control. At this point, guests will be required to disinfect all of their shoes. With this in mind, we request that guests carry ALL shoes as hand luggage in a separate bag for the border crossing. The foot and mouth control is a regular occurrence and should be advised to guests as a matter of procedure.
- Guests will be asked for a hard copy of their Visa receipt. Digital copies will not be accepted so travellers must have a printed copy to present at the border.

### **Zambia - Botswana and Vice Versa**

- Guests are required to present themselves at Immigration for passport scanning and other formalities.
- Queues can be expected at Immigration and customs control, especially during peak season (July to October).

## *The details are in the fine print*

- Guests will cross the Zambia River by driving over the bridge. If travelling from Zambia, a Zambian vehicle will drive the guests across the bridge to Botswana Immigration. If traveling from Botswana, the Botswana vehicle will drive the guests across to Zambia Immigration.
- You may experience delays due to heavy truck congestion.
- When crossing from Zambia to Botswana guests will change from a closed vehicle to an open 4x4 game viewing vehicle.
- Upon entering Botswana, before immigration, guests will be required by Port Health to step on a treated mat for foot and mouth disease control. At this point, guests will be required to disinfect all of their shoes. With this in mind, we request that guests carry ALL shoes as hand luggage in a separate bag for the border crossing. The foot and mouth control is a regular occurrence and should be advised to guests as a matter of procedure.
- On the Botswana side, guests will be escorted from the car park to the Port Health facility for screening. The Zambian guide will not proceed beyond the screening point, the Botswana guide will meet the guests after the screening is complete.
- The Botswana guide will escort guests to the Zambian exit (customs and immigration) then on to Botswana entry (customs and immigration) after which they will transfer guests to their destination.
- Guests entering Zambia from Botswana will proceed across the bridge to the Zambian side, without stopping in Botswana. Botswana exit formalities and Zambia entry formalities will be completed on the Zambian side.
- The Zambian guide will meet guests after screening and will then escort them through the combined customs and immigration process and then transfer them to their destination.