








ITINERARY FOR 08 DAY GORILLAS AND SERENGETI
Rwanda & Tanzania



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Let your imagination soar

Journey overview

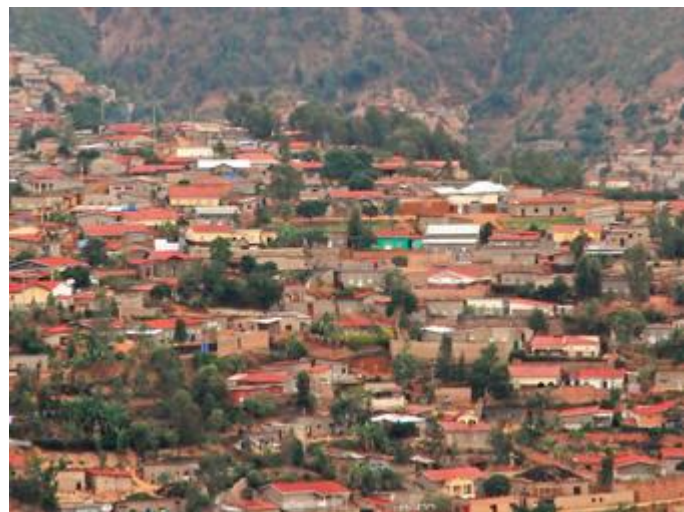
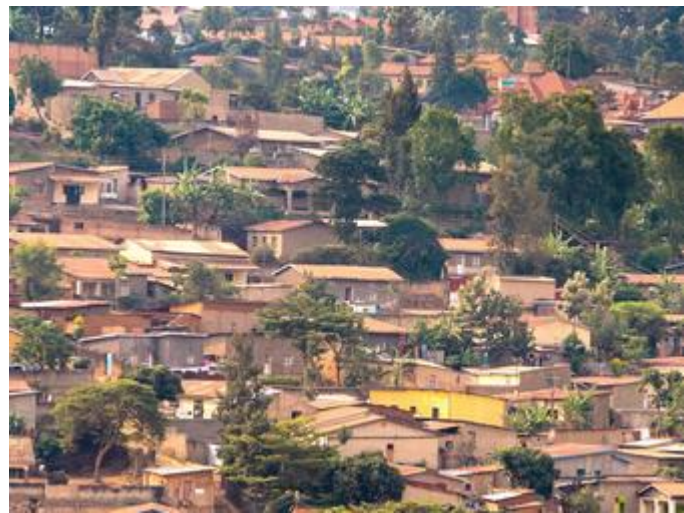
Embark on an extraordinary 8-day itinerary with captivating adventures to Rwanda and Tanzania. Your first day will take you from a vibrant city-tour of Kigali, to the endless green hills and soaring volcanic peaks of Rwanda's Volcanoes National Park region. It's time for some of the best primate tracking on the planet. Explore this scenic landscape, where Dian Fossey carried out her ground-breaking gorilla research, traversing slopes covered with rainforest and bamboo. Hike the densely forested slopes of the picturesque Virungas Volcanoes in search of the world's largest population of wild mountain gorillas. Gaze out onto Soaring Mountain slopes enveloped in lush and tropical vegetation. The next leg of your journey takes you to Tanzania, Africa's visual masterpiece. Here you'll go on safari Africa's visual masterpiece. Here you'll go on safari with our luxurious Grumeti Serengeti River Lodge, the perfect showcase for the beauty and wildlife wonders of the Serengeti.

Highlights of the itinerary

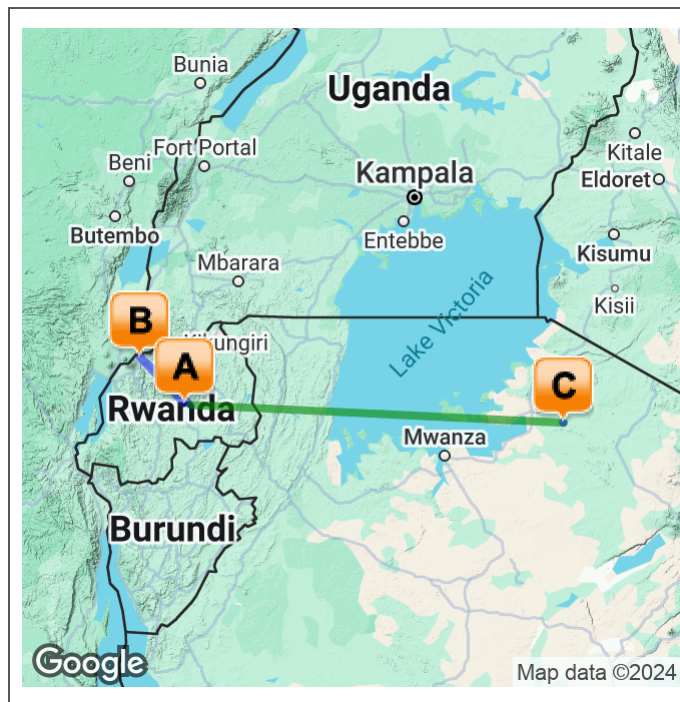
- Gorilla trekking in Parc Des Volcans National Park
- Local hospitality
- Exceptional Big Five game viewing

What we love about this journey

- Exceptional game viewing in the renowned Serengeti National Park
- Magical encounters with the families of mountain gorilla that makes the Virunga Mountains their home.



At a glance



7 nights / 8 Days

2 Guests

DAY	PROGRAMME
1	<ul style="list-style-type: none"> VIP Meet and greet at Kigali Airport Private transfer from Kigali Airport to The Retreat by Heaven Overnight at The Retreat by Heaven
2	<ul style="list-style-type: none"> Private transfer from The Retreat by Heaven to One&Only Gorilla Nest Included activities: Kigali City Tour, Kigali Genocide Memorial (Donations) Overnight at One & Only Gorilla's Nest
3	<ul style="list-style-type: none"> Included activities: Golden Monkey Trekking, Self Guided Ellen Gorilla Fund Campus Tour Overnight at One & Only Gorilla's Nest
4	<ul style="list-style-type: none"> Included activities: Gorilla Trekking Volcanoes National Park Overnight at One & Only Gorilla's Nest
5	<ul style="list-style-type: none"> Private transfer from One&Only Gorilla Nest to Kigali Airport VIP Meet and Greet at Kigali Airport Scheduled charter flight from Kigali International Airport to Grumeti Airstrip Overnight at andBeyond Grumeti Serengeti River Lodge
6	<ul style="list-style-type: none"> Included activities: Safari Game Drives, Birdwatching, Stargazing Overnight at andBeyond Grumeti Serengeti River Lodge
7	<ul style="list-style-type: none"> Included activities: Safari Game Drives, Birdwatching, Stargazing Recommended activities (at additional cost) Hot Air Balloon Safari (Additional Cost)

	<ul style="list-style-type: none">• Overnight at andBeyond Grumeti Serengeti River Lodge
8	<ul style="list-style-type: none">• Charter flight from Grumeti Airstrip to Kilimanjaro International Airport• Scheduled transfer from Kilimanjaro International Airport to Airport Planet Lodge• Day room at Airport Planet Lodge• VIP Meet and Greet at Kilimanjaro International Airport• Scheduled transfer from Airport Planet Lodge to Kilimanjaro International Airport• Departure

Expect the extraordinary

The Retreat by Heaven

Kigali, Rwanda

Day 1:

You will be met at the arrival hall by an Akagera Aviation's representative holding an &Beyond greeting board. After escorting you to the immigration counter, the Akagera Aviation representative will then escort you to the lounge, where you will relax with refreshments while your luggage is collected. Once the luggage has been retrieved, the Aviation representative will escort you and your luggage to the car park to meet your &Beyond guide.

A member from our andBeyond team will collect you from Kigali Airport and drive you to The Retreat by Heaven in time to meet your onward arrangements.

Automatic emergency medical evacuation insurance. This is only for medical evacuation for guests hospitalised due to a medical emergency. This does not necessarily cover the cost of treatment once in hospital. Medical evacuation in no way replaces a guests' normal travel insurance, which must be purchased prior to travel.

Spend 1 night at The Retreat By Heaven in a Luxury Pool Villa with ensuite bathroom. Your stay includes breakfast, amenities: fruit basket, snacks jar, welcome amenity and complimentary minibar on a daily basis, 30 mins welcome massage per person valid once per booking - subject to availability,(please reserve in advance of arrival, our spa operates from 7AM - 8PM daily), one 30 mins onsite cultural activity per booking valid one time only (cocktail making / banana wine making demonstration / local culinary demo / neighbourhood walk) - need to book in advance and (note that these activities may be shared with other hotel guests).



Expect the extraordinary

The Retreat by Heaven

Kigali, Rwanda

Town & Country and The New York Times call The Retreat in Rwanda one of the top new hotels in the world in 2018. The American owners of Heaven Restaurant created The Retreat, an 11-room luxury boutique hotel located on a tree-lined street steps from Kigali City Center and 20 minutes from the airport. It is Kigali's first eco-friendly resort and features solar electricity, organic toiletries, locally-crafted furniture from a Tanzanian sustainable teak farm, outdoor showers, private terraces, a yoga and meditation room, spa, large heated saltwater swimming pool with jacuzzi and diving rocks, and an open-air fitness center. Fusion Restaurant and its Swahili-inspired bar, located at The Retreat, offer delicious farm-to-table international cuisine, while Heaven Restaurant (reached through the Retreat's "Stairway to Heaven") offers an innovative modern African menu. The Retreat is the perfect choice to host guests for 1 night or several days as it offers innovative, curated cultural experiences and exciting activities in and around Kigali.

WHAT WE LOVE ABOUT THE RETREAT KIGALI

- Enjoy massage and wellness treatments in the spa and indulge in beauty and skincare therapy
- Balance mind, body and spirit with a fantastic yoga session
- Weave beautiful peace baskets, and engage with the women of Nyamirambo Women's Centre



Expect the extraordinary

One & Only Gorilla's Nest

Volcanoes National Park, Rwanda

Day 2:

After a hearty breakfast this morning depart for a Kigali City Tour and visit to Kigali Genocide Memorial.

History, architecture and culture collide on this fascinating guided Kigali city tour. Accompanied by an expert city guide who will beautifully showcase and share the vibrancy of Kigali, venture to where the first modern building was built, which laid the foundations for Rwanda's capital city. Next, journey through bustling neighbourhoods for an authentic taste of Kigali life. The rapidly changing facade of the city is due to the numerous visitors and investors who are attracted to what has been hailed as one of the friendliest and safest cities in Africa.

The people of Rwanda embrace peace and reconciliation and are committed to fight the ideology of genocide. The Kigali Genocide Memorial is the final resting place for more than 250 000 victims of the 1994 genocide against the Tutsi tribe. A place of remembrance and learning, this guided tour serves not only to educate guests of the horrors of how the genocide against the Tutsi took shape as well as examines genocide in the 20th century but is also a meaningful tribute to those who lost their lives. The centre provides support for survivors, in particular orphans and widows.

Enjoy a delicious lunch in Rwanda's capital city of Kigali, before you depart to One&Only Gorilla Nest in time to meet your onward arrangements.

Delight in your 3 night stay at One&Only Gorilla Nest in a Forest Treehouse with ensuite bathroom. Your stay includes breakfast, lunch and dinner daily, alcoholic and non-alcoholic beverages (house wines and beers), two activities per person per day (defined by the Resort and subject to change without notice), Laundry, within reason, Nespresso machine, tea & coffee facilities, use of steam rooms and sauna at Club One, complimentary Wireless Internet Access, access to the Fitness Centre - Open daily, daily water and personal pantry in the room, for your nature experiences, our team provides complimentary trekking equipment, including ponchos, gaiters, backpacks, and shoe cleaning.

Included activities:

- Kigali City Tour
- Kigali Genocide Memorial (Donations)



Day 3:

Discover the playful and inquisitive nature of the golden monkey, a small, endangered primate found only in the high-altitude forests of the Volcanoes National Park. Spend the morning searching Mt Sabyinyo's lush vegetation for one of two habituated troops, one of them boasting more than 80 members. Once located, enjoy observing the troop for approximately one hour as they leap amongst the slender bamboo shoots and tumble between the dense foliage on the forest floor. Trekking to find the golden monkey is one of the more leisurely activities available in Volcanoes National Park. The scurrying primates inhabit the bottom of the mountain range in the bamboo forest where the terrain is relatively flat and easy to hike.

You will be transferred to One&Only Gorilla Nest for lunch before you are taken to the The Ellen Campus for a Self-Guided Campus Tour

Included activities:

- Golden Monkey Trekking
- Self Guided Ellen Gorilla Fund Campus Tour

Day 4:

Set out in search of magical encounters with family groups of mountain gorilla that have made Rwanda's extraordinary Volcanoes National Park their home. Explore this scenic landscape, where Dian Fossey carried out her ground-breaking gorilla research, trekking the forested slopes in search of the world's largest population of wild mountain gorillas. Home to no less than five volcanoes, delve deep into the national park's dense, misty forests, accompanied by an expert guide. Trekking can take up to eight hours to locate the allocated gorilla family group. Once located, guests spend approximately one hour quietly observing these charismatic creatures in their natural habitat.

Included activities:

- Gorilla Trekking Volcanoes National Park



Expect the extraordinary

One & Only Gorilla's Nest

Volcanoes National Park, Rwanda

Cushioned in the foothills of the breathtaking Virunga Volcano range, One&Only Gorilla's Nest makes the magical possible as you enjoy a once-in-a-lifetime, personal encounter with the rare and majestic mountain gorilla, roaming free in its own natural habitat. Offering an exclusive front-row seat to the world's most popular mountain gorilla sanctuary. You'll be captivated as exotic colourful birds and one of the planet's greatest array of primate species flourish before your eyes and welcome you into their world. Then retreat to your own world, a spectacular modern haven, where every creature comfort is yours to behold. An all-inclusive resort, guests can look forward to savoring locally inspired dishes and taking part in two complimentary daily on-resort experiences.



Expect the extraordinary

andBeyond Grumeti Serengeti River Lodge

Serengeti Western Corridor, Tanzania

Day 5 - 7:

A member from our andBeyond team will collect you from One&Only Gorilla Nest and drive you to Kigali Airport in time to meet your onward arrangements.

You will be met at the departure hall by an Akagera Aviation's representative who will escort you to the check-in counter and through the security gate. You will be escorted to the lounge, where you can relax with refreshments. You will then be escorted to the flight gate accordingly.

Depart on your scheduled Auric Air Services flight from Kigali Airport to Grumeti Airstrip. Your transfer entails completing custom and immigration formalities. Situated in the Western Serengeti, the Grumeti area offers an unmatched wildlife experience. Lying right in the path of the Great Migration and its dramatic river crossings, it is also home to exceptional resident game year round.

Expect adventure during your 3 night stay at andBeyond Grumeti Serengeti River Lodge in a Suite with ensuite bathroom with open air shower. Your stay includes three meals daily, soft drinks, house wines, local brand spirits and beers, teas and coffees, refreshments on lodge activities, laundry, safari activities, emergency medical evacuation cover, scheduled transfers between lodge airstrip and Grumeti Serengeti River Lodge, one complimentary pair of SWAROVSKI OPTIK Companion 8x32 binoculars per room to share during your stay, guides' Journal with illustrated wildlife and vegetation checklist, and an area map with illustrated Star Birds checklist.

Day includes:

Park Fees

Concession Fee

Tourism Development Levy

Included activities:

- Safari Game Drives
- Birdwatching
- Stargazing

Recommended activities (at additional cost):

- Hot Air Balloon Safari (Additional Cost)



Expect the extraordinary

andBeyond Grumeti Serengeti River Lodge

Serengeti Western Corridor, Tanzania

&Beyond Grumeti Serengeti River Lodge is located in the remote western reaches of the Serengeti. Due to its far-flung location, there are very few lodges in this pristine section of the park, which means that guests can expect the ultimate in exclusivity. Touching the earth lightly and seemingly floating across the landscape, 10 nostalgically elegant, and very spacious, guest suites offer natural light, an enormous bed, bath, an indoor shower (with a spectacular view), and sparkling private plunge pool. A new family suite has been incorporated featuring a small additional bedroom attached.

For a complete cuisine immersion, expect menus that are uncomplicated, easy to eat, fresh, healthy and wholesome. The traditional boma will still be the hero of night-time dining and artisanal pizzas as well as salt-crusted, whole baked fish, which pays homage to the region's great lakes, will also be served in this unique space. Of course, the lodge's well-known breakfast trays, with fresh juices and house baked bread are absolutely not to be missed. An interactive kitchen creates a space for guests to work alongside chefs and plan their menus for the day.

Using the natural bow shape of the river, and paying homage to the circular forms of a traditional Masai manyatta, the lodge unfolds to reveal an understated sense of luxury. Enjoy intimate guest areas adorned with Kitenge fabrics and accentuated with stone walls, the lodge also features the vibrant colours of the fishing communities surrounding Lake Victoria and the grey tones representative of hippo hide that have been beautifully woven into deeply comfortable furnishings and bespoke fittings.

Twice-daily game drives from the lodge often encounter large lion prides and clans of hyena, big herds of resident plains game as well as the special black-and-white colobus monkeys, found nowhere else in the Serengeti. Rarely seeing other vehicles makes for an exceptional game viewing experience.

WHAT WE LOVE ABOUT ANDBEYOND GRUMETI SERENGETI RIVER LODGE

Head to the gym for an active workout or if you feel like a pamper session, surrender to an in-room massage.

Enjoy convivial times around the central circular bar; a masterpiece of fabrics and dramatic glass ball light installations.

Be prepared for a real wow moment as you arrive with spacious decks, perfect for enjoying sundowners and a view of the seasonal hippo pools below.



Expect the extraordinary

Airport Planet Lodge

Arusha, Tanzania

Day 8:

You will be transferred to the airstrip for your scheduled Auric Air Services LTD flight from Grumeti Airstrip to Kilimanjaro International Airport . Kilimanjaro International Airport is the gateway to travelling to and from Tanzania.

Upon arrival at Kilimanjaro International Airport, you will be warmly welcomed by a member from our andBeyond team.

You will be collected from Kilimanjaro International Airport and driven, with fellow guests, to Airport Planet Lodge.

A refresher room has been booked for you.

You will be collected from Airport Planet Lodge and driven, with fellow guests, to Kilimanjaro International Airport.

Upon arrival at Kilimanjaro International Airport you will be met by an Equity Aviation representative who will assist you to the VIP Lounge where you will await the immigration officer. You will be served with soft drinks, bottled water and snacks. At the time of boarding you will be escorted from the VIP Lounge to the flight gate for your departure flight



Journey overview

RATES	
VALIDITY	Per person sharing
01 Mar - 31 Mar; 01 May - 31 May; 01 Nov - 21 Dec 25	USD 15 065
07 Jan - 28 Feb 25	USD 16 105
01 Sep - 31 Oct 25	USD 21 735
01 Jan - 06 Jan; 01 Jun - 31 Aug; 22 Dec - 31 Dec 25	USD 22 345
ESTIMATED 2026 RATES	
<ul style="list-style-type: none">• Inclusions and room categories subject to change• Final costs subject to change and quote on request	
01 Mar - 31 Mar; 01 May - 31 May 26	USD 16 875
07 Jan - 28 Feb 25	USD 18 035
01 Jan - 06 Jan; 01 Jun - 30 Jun 26	USD 25 035

Flights

DATE	DETAILS
Day 5	Kigali International Airport to Grumeti Airstrip
Day 8	Grumeti Airstrip to Kilimanjaro International Airport

Transfers

DATE	DETAILS
Day 1	andBeyond Rwanda LTD Kigali Airport to The Retreat by Heaven
Day 2	andBeyond Rwanda LTD The Retreat by Heaven to One&Only Gorilla Nest
Day 5	andBeyond Rwanda LTD One&Only Gorilla Nest to Kigali Airport
Day 8	Airport Planet Lodge Kilimanjaro International Airport to Airport Planet Lodge
Day 8	Airport Planet Lodge Airport Planet Lodge to Kilimanjaro International Airport

Accommodation

DATE	DESTINATION	ACCOMMODATION	DETAILS
Day 1	Kigali	The Retreat by Heaven	1x Luxury Pool Villa BB (Double) Breakfast; Excluding Drinks
Day 2	Volcanoes National Park	One & Only Gorilla's Nest	1x Forest Treehouse (Double) Full Board; All Local Brands (Spirits, Wine and Beers)
Day 5	Serengeti Western Corridor	andBeyond Grumeti Serengeti River Lodge	1x Suite FI (Double) Fully inclusive; All Local Brands (Spirits, Wine and Beers)

Journey overview

What's included:

- VIP Meet & Greet Arrival- Kigali International Airport
- Accommodation as specified in the itinerary
- Meals, drinks and laundry as specified
- Private helicopter flights as specified in the itinerary
- Private transfers as specified in the itinerary
- Private sightseeing and excursions as specified in the itinerary
- Private road transfers as stated in the itinerary
- Medical Evacuation
- Full Day Private Vehicle & Guide
- Private Gorilla Permit - Rwanda
- Gorilla Tracking Porter
- Golden Monkey Permit - Rwanda
- Genocide memorial visit
- The Ellen Campus Behind the scenes VIP Tours
- VIP Meet & Greet Departure - Kigali International Airport
- Emergency medical evacuation insurance
- Domestic/international departure tax, fuel and safety levies from airports and airstrips unless otherwise stipulated
- Global Concierge

Notes:

- Rates subject to a minimum of 2 guests travelling
- The operator may re-route the itinerary or change the accommodation to similar hotels/lodges when and where required
- A single traveller supplement and child rates will be quoted on request
- Closure dates: This itinerary is only valid over the indicated dates
 - andBeyond Serengeti River Lodge is a seasonal camp and closed annually from 01 April - 30 April 2025
- Luggage is restricted to 15kg or 33 lb (not including photographic equipment) per person in a soft, hold-all type bag
- Fares for internal/regional flights as quoted are subject to change and will be re-quoted at the time of booking request
- Validity periods are as specified above, should a booking fall over two rate periods the rate will change and we reserve the right to re-quote
- The rates quoted are subject to change without warning if there are any increases in bed levies, park fees, fuel, ROE, sales tax or VAT, third-party services or any other circumstances beyond our control
- Rates exclude gratuities and all items of a personal nature

The details are in the fine print

Rwanda

General Information

INSURANCE

It is essential that adequate travel insurance be taken out prior to departure and it is recommended that you purchase it within 14 days from paying your deposit. This should cover any medical situation such as hospitalisation, as well as cancellation, curtailment of arrangements and baggage. When you travel with andBeyond, you are automatically covered by our emergency evacuation insurance. This guarantees emergency evacuation to the nearest hospital should you suffer either severe illness or injury. This does not cover the cost of treatment once in hospital and in no way replaces your normal travel insurance. There are certain medical exclusions. Please advise us of any existing conditions in advance in order to arrange cover, subject to our insurer's approval. Please contact us for further details.

It is important to note that some travel insurance policies may not be recognized by certain local hospitals, therefore please check with your provider if their product is accepted in your destination and seek alternative cover if necessary.

Medical Emergency Number: +27 83 300 3927 or +27 87 135 3952

CHECK-IN

When checking in, some hotels or lodges may take a pre-authorisation hold on your credit card, which will enable you to bill back expenses such as non-included meals, spa treatments or other extras to your room account. Your expenditure will then be subtracted from that hold before releasing the balance at the end of your stay. Reversing the hold may take a few days, depending on your bank. Instead of allowing a pre-authorisation hold to be put on your credit card, you may normally also choose to put down a cash deposit, or a "no post" can be added to your room, which means that you will not be able to charge anything back to your room account but, instead, settle any extras directly in cash.

In accordance with global practice, all hotel and lodge check-in/out times are:

Check-in 14h00; Check-out 11h00

PHOTOGRAPHY

Gorilla trekking can take place in wet conditions and low light, and usually at close quarters. Please ensure you have a waterproof pouch for equipment and pack appropriate lenses.

Bring sufficient memory cards and batteries as these are not always readily available. Remember to ask permission before taking a photograph of any local resident. There could be a charge for this.

Avoid taking pictures of anything connected with the government or the military, including army barracks, land or people close to the army barracks, government offices, post offices, banks, ports, train stations and airports.

The use of Unmanned Aerial Vehicles (Drones) is prohibited in any of the conservation areas we manage, until such time as their impact on wildlife and anti-poaching initiatives can be assessed. This rule applies throughout Africa, as our partners have adopted a similar stance.

GRATUITIES

Please note, the below are guidelines only. Gratuities are at your own discretion and are not compulsory.

Waiters 10% of the fare or bill

City Guides

Private transfer USD 10 per transfer

Private half-day tours USD 25 per tour

Private full-day tours USD 50 per tour

On Safari

Guide USD 50 per couple per day

The details are in the fine print

Porters USD 10 per person per trek

Gorilla Trekking Guide USD 25 per person per trek

Butler USD 15 per couple per day

Camp Staff USD 30 per couple per day

CULTURAL AWARENESS

Please note that local laws, religious beliefs and cultural practices in parts of Africa may be more conservative than those in your country of origin. As these must be observed and adhered to, we suggest that guests carry out due diligence on any areas of concern to them and exercise their discretion when travelling in the region.

CONTACT DETAILS:

Emergency numbers:

Direct Reservations **+27 72 607 6385**

DMC Wholesale Reservations **+27 83 280 7342**

Retail Reservations **+27 83 280 7342**

Lodge Reservations **+27 83 463 8923**

Lodge Wholesale & Inbound Sales: **+27 83 280 7251**

Bateleur Club: **+27 83 463 8923**

South Africa

andBeyond, South Africa, Johannesburg

Tel: **+27 11 809 4300**; Fax: **+27 11 809 4511**

Physical Address: 164 Katherine Street, Pin Mill Farm Block F, Sandown, Johannesburg, South Africa

Rwanda

andBeyond, Rwanda

Tel: **+250 792 574 450** (Office Hours Only)

24 Hour Emergency Number: + 254 736 861 804

Physical Address: KN48st7, Kiyovu, Kigali

Kenya

andBeyond, Nairobi

Tel: **+254 20 374 5238** or **5239** (Office Hours)

24 Hour Emergency Number: +254 736 861 804 or **+254 733 704 335**

Physical Address: Msapo Close, Off Parklands Road, Nairobi, Kenya

Tanzania

andBeyond, Arusha

Tel: **+255 27 254 4295** (Office Hours)

Fax: **+255 27 254 8268**

24 Hour Emergency Number: +255 787 551 108

Physical Address: Mtoni Road, Plot 45, Arusha, Tanzania

Banking

MONEY

Banks and foreign exchange bureaus are available at capital cities.

The currency is Rwandan Franc (RfC).

The details are in the fine print

Officials may not be in a position to issue change, so please carry small denominations of cash where possible. Most hotels and lodges accept Visa and MasterCard. In addition to credit cards, travellers should bring US dollars cash. Small denominations are recommended.

Credit card transactions could take anything up to a few months to go through, especially from more remote areas. US dollars are widely accepted, however older or high denomination notes may not be accepted.

Climate

CLIMATE

The average daytime temperature is around 24°C (75°F) except in the higher mountains where the average daytime temperature is 10°C (50°F) - 15°C (59°F).

Monthly temperatures:

- December, January & February - daytime temperatures of about 28°C (82°F).
- March, April & May - daytime temperatures average around 28°C (82°F) and morning temperatures around 16°C (61°F). It will be colder in the gorilla parks at high altitudes and warmer in the north, temperatures of 16°C (61°F). The north has a clear dry season with little rain.
- June, July & August - average temperatures around 27°C (81°F) in the afternoon and 16°C (61°F) in the morning. It will be colder at altitudes above 1300m/4265ft, including the gorilla parks.
- September, October & November - daytime temperatures are around 28°C (82°F).
-

Cuisine

DIETARY

Most dietary requirements can be catered for. Please advise us of any specific dietary requirements and these will be communicated to all properties.

Dress Code

WHAT TO PACK

As a general guide, comfortable, casual wash and wear clothes are recommended. Please note that muted colours are recommended for game-viewing. Game-drives are conducted in the early morning and late afternoon, which can be very cold, especially in winter.

The most practical items to pack for safari are:

- Khaki, green, beige and neutral colours (dark blue and black clothing should be avoided, as it attracts tsetse flies)
- Warm 'moisture-wicking' clothes, including a fleece or light wool sweater, long and lightweight wool socks, and long-sleeved shirt (even in summer, as protection from the sun, mosquitoes and tsetse flies)
- T-shirts
- Shorts
- Jeans or safari trousers for evenings and cooler days
- Sturdy trousers
- Gloves to grip vegetation (inexpensive gardening gloves work well)
- A breathable lightweight rain poncho or 'parka' with a rain hat
- Swim and beachwear while at camp

The details are in the fine print

- Comfortable walking shoes
- Strong waterproof walking boots (comfortable for going up steep hills). Pants should be tucked into socks and boots while trekking
- Sun block, sunglasses, hat, moisturizer and lip-salve are all essentials
- Strong insect repellent like Mozzie Guard (www.mosi-guard.com)
- Binoculars, torch and camera equipment
- Small backpack to carry water and a packed lunch

Good quality safari clothing is available in Safari Shops

You might want to consider some of our recommended travel accessory options:

- These include top quality Thule luggage items, which are not only designed for your total comfort, but also for your ultra-convenience as they are accepted by all andBeyond's preferred flight providers.
- While we offer a pair of Swarovski Optik binoculars per guest suite/room in all our African lodges/camps for your exclusive use during your stay, perhaps you would prefer to purchase your very own pair for use throughout your itinerary.

Browse our Travel Shop for full details.

If you would like to purchase safari clothing, or browse other luggage and travel accessories to prepare for your trip, please visit www.andBeyondsafari.com for a wide selection of quality products.

It is better to wear layers of clothing as temperatures fluctuate. Early mornings on the mountains can be cold. However, as the sun rises in the sky, and you start to climb, you will feel the heat. It rains often, generally in the afternoons. During your hike, it is recommended that you use a walking stick. If you have not packed your own, many of the lodges provide them. You will find that walking sticks come in handy when climbing up and down slippery slopes.

Laundry

Most lodges, camps and hotels do their best to deliver a same day laundry service, weather permitting. Dry cleaning can be arranged at most hotels but is not available at lodges. At the lodges soap suds are generally provided in your room for delicate items. Please be mindful that, due to culture and customs in many of the areas in which we operate, some lodges/camps do not wash underwear. While most lodges/camps can arrange for your shoes to be polished, we regret that we are unable to provide a service for these to be washed.

First Aid

Although most hotels and lodges are equipped with a first aid kit, we suggest that you bring a small airtight container with a few well-chosen articles, such as plasters, travel sickness tablets, antiseptic cream, pain relieving tablets for headaches, indigestion tablets, sunscreen, eye drops, insect repellent, medication for upset stomachs and after-sun moisturiser. We remind travellers who have any allergies, e.g. insect stings, or an asthma condition, to pack the required medication.

Electricity

ELECTRICITY

220/240 volts AC, 50Hz. It is possible that lodges in more remote areas do not have electricity and run on generator or solar power.

Health

HEALTH REQUIREMENTS

Regulations for Rwanda

- A face mask remains mandatory for any visit to the primates

The details are in the fine print

Yellow Fever:

andBeyond's Terms and Conditions require you to obtain advice from your medical practitioner or travel clinic before travelling to any destination to determine if you are required to get a yellow fever vaccination, no less than 10 days prior to travel. When requested by officials you must be able to produce a yellow fever certificate as proof of vaccination. Depending on which countries you are travelling to pre or post your stay in Uganda and Rwanda a certificate may be required. The certificate may also be required when re-entering your country of origin, or other African countries, if you have visited a destination within the yellow fever belt. For more information you may consult the following website, but we must reiterate that we advise you to visit your medical practitioner or your closest travel clinic for further information.

[https://www.who.int/publications/m/item/countries-with-risk-of-yellow-fever-transmission-and-countries-requiring-yellow-fever-vaccination-\(november-2022\)](https://www.who.int/publications/m/item/countries-with-risk-of-yellow-fever-transmission-and-countries-requiring-yellow-fever-vaccination-(november-2022))

Vaccinations are now compulsory for entry into Rwanda - and are usually compulsory for returning to your country of origin. Please travel with your original vaccination card, the Yellow Fever vaccination card also forms part of the requirements for your online visa application.

<https://www.who.int/countries/rwa>

- All travellers over the age of 9 months are required to have the yellow fever vaccination if they have:
- Recently visited a high-risk country
- Spent over 12 hours in transit in a high-risk country

andBeyond recommends that travellers entering East Africa, even from non-endemic countries, receive a vaccination in their home country prior to travel as a precautionary measure. Yellow fever regulations can be complex when moving between countries and regions in East Africa. Health and immigrations officials can be inconsistent in enforcing the regulations. When they do, and travellers do not have the required documentation, it can result in refusal of entry and unnecessary delays.

Additionally, it is essential for those travelling from Kenya or Uganda to Rwanda to obtain a yellow fever certificate. Rwanda falls outside the Yellow Fever belt but Kenya and Uganda do not. Failure to provide a yellow fever certificate at Rwandan immigrations may result in refusal of entry.

If guests cannot have a yellow fever vaccination for medical reasons a doctors letter needs to be provided; signed, stamped and on an official letterhead.

Ticks:

Ticks can be found in Africa's wilderness areas. To avoid getting bitten when going on bush walks, guests are advised to take precautions by wearing long trousers, socks and boots. Please note that there is a possibility that tick bites could lead to tick bite fever. Symptoms include fever, headaches and painful, enlarged lymph glands in the area of the bite. If you experience these symptoms after returning home, please visit your doctor and advise them of the possibility of tick bite fever.

Allergies, Medication and Prescriptions:

If you suffer allergies, it is advised you take counteracting medication with you, as the medication you require may not be available due to the remoteness of these destinations.

If you are on medication at the time of travel please ensure that you bring a sufficient supply for the entire trip, as it may be difficult to obtain after arrival. This applies to any malaria prophylaxis, prescriptions, chronic or preferred brand medication. Please consult your physician before you travel to Africa for advice on precautions against malaria.

Safety

SAFETY

Like anywhere else in the world, visitors must always take reasonable precautions as opportunistic crime does happen and it can be best described as when an opportunity presents itself and subsequently tempts a person to steal.

Most accommodations offer in-room or reception safes to secure your valuables.

Visitors are advised not to leave their belongings or personal property unattended.

Do not carry large sums of money or valuables on your person.

The details are in the fine print

Always buy your excursions from a licensed operator, your hotel or travel agent representatives can assist you with verification.

Transport

FLIGHTS TRANSFERS AND ACTIVITIES

Flights

Kigali departures require a departure tax of USD40 per person paid in cash (only) at the airport. Please ensure you have the money with you as we cannot pay this on your behalf.

Check-in is 1hr prior for domestic departures and 2hrs prior for international departures.

In Uganda scheduled regional and inter-lodge flights may involve multiple stops before reaching the final destination. Flights are operated as 'shuttle transfers' and therefore departure times may vary up to 1hr. Times are subject to change without notice.

In Rwanda inter-lodge flights are done on a private basis, most often by helicopter.

In the event of bad weather, airlines reserve the right to drop guests off at the nearest serviceable airstrip which may mean a road transfer for guests to get to their final destination. Any costs resulting from such diversions would be for your own account.

Aircraft used on inter-lodge flights are small and interior space limited. In addition, some activity and scenic air operators may also have weight and/or height restrictions. For the sake of your own comfort, please advise us at time of booking if you are particularly bulky or tall and we will do our best to accommodate you. Additional costs may apply.

andBeyond cannot be held responsible should airlines discontinue flights or change scheduled times resulting in missed connections etc. Should an amendment in a routing or itinerary be necessary, we will re-quote accordingly.

Transfers

Rwanda and Uganda both use road transfers to connect their major tourist areas. In Rwanda, Volcanoes National Park is 2.5hrs from Kigali on good tar roads, for guests going gorilla trekking. Other major tourist areas include Nyungwe Forest (6hrs from Kigali) and Akagera National Park (3hrs from Kigali). The majority of itineraries include a private vehicle and guide for the duration of the trip. As an alternative to this, helicopter transfers can be booked on a private charter basis, bearing in mind that luggage may need to be transported by road due to weight limitations.

In Uganda distances are generally longer. Bwindi Impenetrable Forest is a minimum of 7hrs drive from Entebbe and can be longer. Fortunately, there is the alternative option of booking a flying circuit using Aerolink Aviation. Uganda has several areas of interest that are connected by flying circuits and by road, these areas run all along the western border of the country and are connected by roads of varying quality. Road-based itineraries are usually done with a private vehicle and safari guide and will require several days of driving over the course of the trip.

Activities - Gorilla Trekking

Gorilla permits are charged as follows:

USD1500 per person for Rwanda

Only a limited number of permits are available in each gorilla park, therefore it is essential to book in advance. Gorilla permits cannot be held on provisional basis and must be booked upfront. Each permit allows you one hour with the gorillas once you arrive at their location. Sightings cannot be guaranteed but the guides will do their utmost to find them. No flash photography is permitted whilst viewing the gorillas and chimpanzees. To protect gorillas from disease, no children under 15 or people with illnesses may go tracking.

Mountain gorillas live in three National Parks. Two parks are found in Uganda and one in Rwanda.

Parc National Des Volcans (PNV) also known as Volcanoes National Park in Rwanda

- There are ten habituated gorilla families. Most groups are half-day walks but Susa can take seven hours. Tracking here is usually easier than at Bwindi as the afro-montane forest is lighter.
- There are eight permits available daily for each group.

The details are in the fine print

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LUGGAGE RESTRICTIONS

As you will be travelling in vehicles and aircraft with limited space, luggage is required to be packed in a soft bag weighing a maximum of 15kg (33 lbs) which includes hand luggage and camera equipment.

Type of luggage & dimensions: Soft bags with maximum dimensions of 35cm (13.7 inches) wide x 40 cm (15.7 inches) high and 70cm (27.5 inches) long. No hard suitcases are allowed and oversized bags may not be carried on your lap. An additional seat can be booked for extra luggage, subject to availability.

Airline luggage requirements will vary slightly between airlines - some will allow rigid frames or wheels according to strict internal guidelines. We recommend soft bags with correct dimensions as a default but can provide specific and up-to-date luggage rules on request. These rules are often updated without notification so are best checked nearer departure.

When travelling to any of our destinations in Africa, please remember that possession of wildlife trophies is illegal. A wildlife trophy is defined as “any protected animal, game animal, or game bird, alive or dead and any bone, claw, egg, feather, hair, hoof, skin, tooth, tusk or other durable portion whatsoever of that animal or bird or fish or other aquatic life whether processed, added to or changed by the work of man or not, which is recognizable as such a durable portion”. Any person found in possession of these restricted items, without the necessary permits, will be liable to a fine and/or prison term, with the said item being confiscated. In Kenya, certain items made from the ostrich and crocodile skin, both of which are being reared for the purpose, would be permitted as proper permits are issued by the dealers.

Plastic Bags Banned in Uganda, Rwanda, Kenya and Tanzania

Uganda, Rwanda, Kenya and Tanzania join over 40 countries that have made plastic bags illegal, in a positive effort to reduce the impact on our environment. The ban applies to carrier bags with handles (and with or without gussets), and flat bags without handles and without gussets.

If you are travelling to Uganda, Rwanda, Kenya or Tanzania, plastic bags that match the above description, including duty free bags, will be confiscated at the airport. However, there is a bigger risk that if anyone is caught using these plastic bags, the fine is KSh4 000 000 (approximately USD38 000) or a prison sentence of up to four years. If you are travelling to these countries, please refrain from using all forms of ‘disposable’ plastic bags in both main luggage and hand luggage, to avoid inconveniences and possible prosecution.

While we are aware that certain countries require carry on liquids to be packaged in clear bags for security reasons, we recommend purchasing a clear, non-disposable toiletry bag, as an alternative to zip-lock bags, when travelling to Kenya and Tanzania.

Visa

PASSPORTS AND VISAS

For assistance with visa information and/or application we have retained the services of a specialist visa service. Please visit <https://apply.joinsherpa.com/explore/ZAF?affiliateId=andbeyondvisa&language=en-US>

Passports are required by all foreign visitors and must be valid for six months after the intended length of stay. Please ensure that you have at least two consecutive blank visa pages (not endorsement pages) in your passport. Our recommendation is three or even four blank pages if you are travelling through more than one country. If there is insufficient space in the passport then entry could be denied.

Visa costs and requirements are specific to nationality and country of origin. It is imperative to check your visa requirements with the relevant embassies / consulates as it may vary according to your nationality.

Requirements and costs for visas can change with little notice. The official source for up-to-date visa requirements can be found by following the links by country below. Where it is possible to obtain an electronic visa, we recommend doing so.

Eligibility for visa on arrival is indicated on the official websites. On occasion it may prove more convenient to make use of an intermediary to obtain a visa. These services are tailored to the language and market they serve and are available online.

East Africa Tourist Visa:

The details are in the fine print

This is a single-entry visa for foreigners visiting Uganda and Rwanda. This visa is valid for 90 days and can be obtained online from the visa application sites of all member countries. The East African visa is valid for multiple entries between Rwanda and Uganda. It is for use only within these two countries and the issuing country has to be the first point of entry. Should one leave the three countries, the visa is not valid for re-entry into any of the three. This is particularly important for cross-border itineraries that include Tanzania, as Tanzania is NOT a signatory to this visa, it cannot be used for re-entry once guests have entered Tanzania.

All passengers flying into or out of Rwanda on Auric Air or Coastal Aviation are required to provide copies of their passports. This is a legal requirement by Rwandan authorities, and the relevant aviation company needs to apply for passenger clearance seven days prior to departure. Passport copies should include the passenger's full name, date of birth, nationality, passport number, place and date of issue and date of expiry.

RWANDA

The primary international gateway is Kigali International Airport (KGL). Domestic and regional flights also depart from here. At KGL, 30-day visitor visas can be obtained on arrival by visitors from all countries. Costs for visas on arrival are payable in US dollars. Cash is recommended and small denominations of bills not older than 2012 as officials are not in the position to give change and will not accept older bills. The majority of arrivals into Rwanda obtain a visa upon arrival. Should you prefer applying for a Rwandan e-visa before you travel, we have included the link below.

RWANDA VISA APPLICATION

The official immigrations website for Rwanda:

<https://www.migration.gov.rw/>

Website for online visa applications:

<https://irembo.gov.rw/rolportal/en/eservice-by-category?cat=IAE&menu-highlight=CAT>

Tanzania

General Information

INSURANCE

It is essential that adequate travel insurance be taken out prior to departure and it is recommended that you purchase it within 14 days from paying your deposit. This should cover any medical situation such as hospitalisation, as well as cancellation, curtailment of arrangements and baggage. When you travel with andBeyond, you are automatically covered by our emergency evacuation insurance. This guarantees emergency evacuation to the nearest hospital should you suffer either severe illness or injury. This does not cover the cost of treatment once in hospital and in no way replaces your normal travel insurance. There are certain medical exclusions. Please advise us of any existing conditions in advance in order to arrange cover, subject to our insurer's approval. Please contact us for further details.

It is important to note that some travel insurance policies may not be recognized by certain local hospitals, therefore please check with your provider if their product is accepted in your destination and seek alternative cover if necessary.

Medical Emergency Number: +27 83 300 3927 or +27 87 135 3952

Mandatory Zanzibar Inbound Travel Insurance:

From 01 October 2024 all guests travelling to Zanzibar will be required to possess a valid Inbound Travel Insurance purchased through the Zanzibar Insurance Corporation.

- This new mandatory insurance provides coverage for:
 - Emergency medical expenses
 - 24/7 assistance services
 - Personal accidents
 - Baggage delay and theft

The details are in the fine print

- Legal expenses
- Personal liabilities
- Repatriation expenses

The insurance is valid for stays of up to 92 days. Please note that this new requirement applies to all guests travelling to Zanzibar, regardless of their existing medical or travel insurance cover. To purchase the Inbound Travel Insurance, your guests will need to visit a dedicated website and scan a QR code. The insurance cost is USD 44 per person. Please note that your guests will be responsible for covering this additional cost.

<https://visitzanzibar.go.tz/>

Make sure to comply with this requirement to avoid any travel disruptions at entry.

CHECK-IN

When checking in, some hotels or lodges may take a pre-authorisation hold on your credit card, which will enable you to bill back expenses such as non-included meals, spa treatments or other extras to your room account. Your expenditure will then be subtracted from that hold before releasing the balance at the end of your stay. Reversing the hold may take a few days, depending on your bank. Instead of allowing a pre-authorisation hold to be put on your credit card, you may normally also choose to put down a cash deposit, or a “no post” can be added to your room, which means that you will not be able to charge anything back to your room account but, instead, settle any extras directly in cash.

In accordance with global practice, all hotel and lodge check-in/out times are as follows:

Check-in: 14h00; Check-out: 11h00

LANGUAGE

The national language in Tanzania is Swahili, although English is widely spoken.

PHOTOGRAPHY

Bring sufficient memory cards and batteries as these are not always readily available. Remember to ask permission before taking a photograph of any local resident.

The use of Unmanned Aerial Vehicles (Drones) is not allowed in any of the conservation areas we manage, until such time as their impact on wildlife and anti-poaching initiatives can be assessed. This rule applies throughout Africa, as our partners have adopted a similar stance.

GRATUITY GUIDELINE

Please note, the below are guidelines only. Gratuities are at your own discretion and are not compulsory.

Waiters and Drivers: 10% of the fare or bill

City Guides:

Private transfer USD 10 per transfer

Private half-day tours USD 25 per tour

Private full-day tours USD 50 per tour

On Safari

Ranger/Guide USD 30 per couple per day

Tracker USD 20 per couple per day

Butler USD 15 per couple per day

Camp Staff USD 30 per couple per day

At and Beyond Mnemba Island

Butler USD 30 per couple per day

Lodge Staff USD 30 per couple per day

Dive Staff USD 30 per couple per day

The details are in the fine print

CULTURAL AWARENESS

Please note that local laws, religious beliefs and cultural practices in parts of Africa may be more conservative than those in your country of origin. As these must be observed and adhered to, we suggest that guests carry out due diligence on any areas of concern to them and exercise their discretion when travelling in the region.

CONTACT DETAILS

Emergency numbers:

Direct Reservations **+27 72 607 6385**

DMC Wholesale, DMC Retail & Groups: **+27 83 280 7342**

Lodge Wholesale & Inbound Sales: **+27 83 280 7251**

Bateleur Club: **+27 83 463 8923**

Arusha: **+255 787 551 108**

South Africa

andBeyond, South Africa, Johannesburg

Tel: **+27 11 809 4300** (Office Hours Only)

Fax: **+27 11 809 4511**

Physical Address: 164 Katherine Street, Pin Mill Farm Block F,
Sandown, Johannesburg, South Africa

Tanzania

andBeyond, Arusha

Tel: **+255 27 254 4295** (Office Hours Only)

Fax: **+255 27 254 8268**

24 Hour Emergency Number: **+255 787 551 108**

Email: Arusha.groundhandling@andbeyond.com

Physical Address:

Plot 52 Haile Selassie Road

Arusha, Tanzania

andBeyond, Dar es Salaam

24 Hour Emergency Number: **+255 787 551 109** or **+255 714 399769** or **+255 754 993292**

Email: Dar.groundhandling@andbeyond.com

Physical Address:

Dar domestic airport Terminal1

Dar Es Salaam, Tanzania

andBeyond, Zanzibar

24 Hour Emergency Number: **+255 777 072 299**

Email: Zanzibar.groundhandling@andbeyond.com

Physical Address:

424 Mbweni Road

Mazizini

Zanzibar

Banking

MONEY

The details are in the fine print

Due to licencing and other issues, the Government of Tanzania has closed most of its Bureau de Change in Arusha. Due to this, acquiring foreign currency is incredibly limited. Travellers are advised to exchange foreign currency at Kilimanjaro International Airport as it is becoming more challenging in Arusha and other major towns. Most hotels and lodges accept Visa and MasterCard. In addition to credit cards, travellers should bring USD cash, as this is widely accepted. However, notes dated before 2012 are no longer accepted. Small denominations are recommended as high denomination notes may not be accepted or change may not be available. Credit card transactions could take anything up to a few months to go through, especially from more remote areas.

Climate

CLIMATE

Hot and humid on the coast, the islands, Ruaha and Selous; temperate inland; warmest period is September, October and January and the coolest is June & July. July and August can be very cold on the rim of Ngorongoro Crater. Rainfall months are in March, April, May and November; generally temperatures are pleasant ranging between 15°C (59°F) - 26°C (78°F) during the day; sometimes rising above 30°C (86°F) in the warmer months.

Cuisine

DIETARY

Most dietary requirements can be catered for. Please advise us of any specific dietary requirements and these will be communicated to all properties. Kosher meals are not available. andbeyond Mnemba Island lodge serves fresh fish daily - please advise if you would prefer to eat meat/chicken.

Dress Code

WHAT TO PACK

As a general guide, comfortable, casual wash and wear clothes are recommended. Muted colours are recommended for game-viewing. Game-drives are conducted in the early morning and late afternoon, which can be very cold, especially in winter. The most practical items to pack for safari are:

- Khaki, green, beige and neutral colours (dark blue and black should be avoided, as it attracts tsetse flies)
- Shirts with long sleeves (even in summer, as protection from the sun, mosquitoes and tsetse flies)
- T-shirts
- Shorts or a light skirt
- Jeans or safari trousers for evenings and cooler days
- A jacket and sweater are recommended for early morning and evening game drives
- Lightweight water-proof jacket
- Swim and beachwear
- Comfortable walking shoes
- Sun block, sunglasses, hat, moisturizer and lip-salve are all essentials
- Strong insect repellent like Mozzie Guard (www.mosi-guard.com)
- Binoculars and camera equipment

Good quality safari clothing is available in Safari Shops

You might want to consider some of our recommended travel accessory options:

- These include top quality Thule luggage items, which are not only designed for your total comfort, but also for your ultra-convenience as they are accepted by all andBeyond's preferred flight providers.

The details are in the fine print

- While we offer a pair of Swarovski Optik binoculars per guest suite/room in all our African lodges/camps for your exclusive use during your stay, perhaps you would prefer to purchase your very own pair for use throughout your itinerary.

Browse our Travel Shop for full details.

If you would like to purchase safari clothing, or browse other luggage and travel accessories to prepare for your trip, please visit www.andBeyondsafariashop.com for a wide selection of quality products.

Laundry

Most lodges, camps and hotels do their best to deliver a same day laundry service, weather permitting. Dry cleaning can be arranged at most hotels but is not available at lodges. At the lodges soap suds are generally provided in your room for delicate items. Please be mindful that, due to culture and customs in many of the areas in which we operate, some lodges/camps do not wash underwear. While most lodges/camps can arrange for your shoes to be polished, we regret that we are unable to provide a service for these to be washed.

First Aid

Although most hotels and lodges are equipped with a first aid kit, we suggest that you bring a small airtight container with a few well-chosen articles, such as plasters, travel sickness tablets, antiseptic cream, pain relieving tablets for headaches, indigestion tablets, sunscreen, eye drops, insect repellent, medication for upset stomachs and after-sun moisturiser. We remind travellers who have any allergies, e.g. insect stings, or an asthma condition, to pack the required medication.

Electricity

ELECTRICITY

220/240 volts AC, 50Hz. It is possible that lodges in more remote areas do not have electricity and run on generator or solar power.

Health

HEALTH REQUIREMENTS

Yellow Fever:

andBeyond's Terms and Conditions require you to obtain advice from your medical practitioner or travel clinic before traveling to any destination to determine if you are required to get a yellow fever vaccination, no less than 10 days prior to travel. If required, you must be able to produce a yellow fever certificate as proof of vaccination. Depending on which countries you are traveling to pre or post your stay in Kenya and Tanzania the certificate will be required. The certificate may also be required when re-entering your country of origin, or other African countries, if you have visited a destination within the yellow fever belt. For more information you may consult the following website, but we must reiterate that we advise you to visit your medical practitioner or your closest travel clinic for further information.

[https://www.who.int/publications/m/item/countries-with-risk-of-yellow-fever-transmission-and-countries-requiring-yellow-fever-vaccination-\(november-2022\)](https://www.who.int/publications/m/item/countries-with-risk-of-yellow-fever-transmission-and-countries-requiring-yellow-fever-vaccination-(november-2022))

It is not generally a requirement to have the yellow fever vaccination to visit Kenya, but one may be required for onward travel or return home, as Kenya falls within a Yellow Fever area. An exception for arrivals is visitors coming to Kenya from another country where the risk of transmitting yellow fever is high. All travellers over the age of 9 months are required to have the yellow fever vaccination if they have:

- Recently visited a high-risk country
- Spent over 12 hours in transit in a high-risk country

andBeyond recommends that travellers entering East Africa, even from non-endemic countries, receive a vaccination in their home country prior to travel as a precautionary measure. Yellow fever regulations can be complex when moving between countries and regions in East Africa. Health and immigrations officials can be inconsistent in enforcing the regulations. When they do, and travellers do not have the required documentation, it can result in refusal of entry and unnecessary delays.

The details are in the fine print

Additionally, it is essential for those travelling from Kenya to Tanzania to obtain a yellow fever certificate. Tanzanian health officials have held guests at the border for extended periods of time due to lack of certificates. Failure to provide a yellow fever certificate at these specific points may result in refusal of entry.

If guests cannot have a yellow fever vaccination for medical reasons a doctors letter needs to be provided; signed, stamped and on an official letterhead.

Ticks:

Ticks can be found in Africa's wilderness areas. To avoid getting bitten when going on bush walks, guests are advised to take precautions by wearing long trousers, socks and boots. Please note that there is a possibility that tick bites could lead to tick bite fever. Symptoms include fever, headaches and painful, enlarged lymph glands in the area of the bite. If you experience these symptoms after returning home, please visit your doctor and advise them of the possibility of tick bite fever.

Allergies, Medication and Prescriptions:

If you suffer allergies, it is advised to take counteracting medication with you, as the medication you require may not be available due to the remoteness of these destinations.

If you are on medication at the time of travel please ensure that you bring a sufficient supply for the entire trip, as it may be difficult to obtain after arrival. This applies to any malaria prophylaxis, prescriptions, chronic or preferred brand medication.

Malaria

Please consult your physician for advice on malaria precautions before travel to East Africa.

Safety

SAFETY

Like anywhere else in the world, visitors must always take reasonable precautions as opportunistic crime does happen and it can be best described as when an opportunity presents itself and subsequently tempts a person to steal.

Most accommodations offer in-room or reception safes to secure your valuables.

Visitors are advised not to leave their belongings or personal property unattended.

Do not carry large sums of money or valuables on your person.

Always buy your excursions from a licensed operator, your hotel or travel agent representatives can assist you with verification.

Transport

TANZANIA

FLIGHTS & TRANSFERS

Check-in is 1hr prior for domestic departures and 2hrs prior for international departures.

Scheduled regional and inter-lodge flights may involve multiple stops before reaching the final destination. Flights are operated as "shuttle transfers" and therefore departure times may vary up to 1hr. Times are subject to change without notice.

In the event of bad weather, airlines reserve the right to drop guests off at the nearest serviceable airstrip which may mean a road transfer for guests to get to their final destination. Any costs resulting from such diversions would be for your own account. Aircraft used on inter-lodge flights are small and interior space limited. In addition, some activity and scenic air operators may also have weight and/or height restrictions. For the sake of your own comfort, please advise us at time of booking if you are particularly bulky or tall and we will do our best to accommodate you. Additional costs may apply.

Flights from the Serengeti National Park or Lake Manyara region, to Arusha, might route via Kilimanjaro International Airport (JRO) before stopping in Arusha. This usually occurs if this is the aircraft's last flight of the day.

Weather conditions at Ngorongoro Crater usually prevent direct flights by private charter to the Crater Airstrip for the majority of airlines. Please be aware that guests will land at Manyara Airstrip and be transferred to and Beyond Ngorongoro Crater Lodge by road. This is a journey of up to 2hrs and is at an additional cost. NCAA (Ngorongoro Conservation Area Authority) gate times are from 06h00 to 18h00 which means that transfer vehicles are only allowed to leave Ngorongoro Crater Lodge from 06h00. Please keep this in mind for onward connecting transfer and flight arrangements.

The details are in the fine print

andBeyond cannot be held responsible should airlines discontinue flights or change scheduled times resulting in missed connections etc. Should an amendment in a routing or itinerary be necessary, we will re-quote accordingly.

TRANSFERS

Manyara Airstrip to andBeyond Lake Manyara Tree Lodge: a scenic three-and-a-half-hour drive to the Lodge through the national park, with game viewing en route.

Lobo Airstrip to andBeyond Klein's Camp: a leisurely one-and-a-half-hour drive to camp, with game viewing en route.

&Beyond Mnemba Island transfer guidelines: After dark, both boat and road conditions are unsafe, so please take note of the following important transfer guidelines:

Morning departure from the Island for the 08h30 or 09h00 domestic flight and 11h00 International flight:

- Summer morning departure time: 06h00
- Winter morning departure time: 06h30

Afternoon flight arrival at Zanzibar Airport:

- Latest flight arrival at airport 15h30 for them to be transferred latest at 16h00
- For any late arrivals that fall outside this cut-off time, you will need to overnight in Stone Town for the safety reasons noted above.

Please be aware that there is a boat transfer to andBeyond Mnemba. As neither the departure point on Zanzibar, nor the arrival point on Mnemba has a jetty, guests have to wade through shallow water and are therefore advised to dress accordingly.

Game drives into the Ngorongoro Crater - Game drives usually take place from 06h00 to 17h00. The descent road into the Crater closes at 16h00. Due to the drive down into the Crater most guests elect to do one game drive rather than two in a day, allowing them themselves time to rest and enjoy the views from the Lodge.

Viewing the Great Migration in the Serengeti - For guests staying at andBeyond Serengeti Under Canvas/andBeyond Klein's Camp/andBeyond Grumeti, please note that there may be some distance to cover to view the migration. The migration regrettably cannot be guaranteed but the guides will do their utmost to find it. In discussion with the guide and others on the vehicle there is the option to head out for a full day game drive with packed lunch if it proves necessary.

Scuba Diving at Mnemba Island - For scuba diving at andBeyond Mnemba, all divers must provide proof that they hold a valid diving certificate. If not, diving courses are available at an additional cost.

LUGGAGE ALLOWANCE

As you will be travelling in vehicles and aircraft with limited space, luggage is required to be packed in a soft bag weighing a maximum of 15kg (33 lbs) which includes hand luggage and camera equipment.

Type of luggage & dimensions: Soft bags with maximum dimensions of 35cm (13.7 inches) wide x 40 cm (15.7 inches) high and 70 cm (27.5 inches) long. No hard suitcases are allowed, and oversized bags may not be carried on your lap. An additional seat can be booked for extra luggage, subject to availability.

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When travelling to any of our destinations in Africa, please remember that possession of wildlife trophies is illegal. A wildlife trophy is defined as "any protected animal, game animal, or game bird, alive or dead and any bone, claw, egg, feather, hair, hoof, skin, tooth, tusk or other durable portion whatsoever of that animal or bird or fish or other aquatic life whether processed, added to or changed by the work of man or not, which is recognizable as such a durable portion". Any person found in possession of these restricted items, without the necessary permits, will be liable to a fine and/or prison term, with the said item being confiscated. In Kenya, certain items made from the ostrich and crocodile skin, both of which are being reared for the purpose, would be permitted as proper permits are issued by the dealers.

Plastic Bags Banned in Kenya and Tanzania

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While we are aware that certain countries require carry on liquids to be packaged in clear bags for security reasons, we recommend purchasing a clear, non-disposable toiletry bag, as an alternative to zip-lock bags, when travelling to Kenya and Tanzania.

Visa

PASSPORTS AND VISAS

For assistance with visa information and/or application we have retained the services of a specialist visa service. Please visit <https://apply.joinsherpa.com/explore/ZAF?affiliateId=andbeyondvisa&language=en-US>

Passports are required by all foreign visitors and must be valid for six months after the intended length of stay. Please ensure that you have at least two consecutive blank visa pages (not endorsement pages) in your passport. Our recommendation is three or even four blank pages if you are travelling through more than one country. If there is insufficient space in the passport then entry could be denied.

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Requirements and costs for visas can change with little notice. The official source for up-to-date visa requirements can be found by following the links by country below. Where it is possible to obtain an electronic visa, we recommend doing so.

Eligibility for visa on arrival is indicated on the official websites. On occasion it may prove more convenient to make use of an intermediary to obtain a visa. These services are tailored to the language and market they serve and are available online.

WHAT TO EXPECT ON ARRIVAL

The time taken to clear immigration and customs will vary based on your arrival time. Guests can book an andBeyond representative to meet them on arrival and assist with formalities before escorting them to their transfer. At the discretion of airport authorities, pre-arranged VIP meet and greet services at certain airports can meet arrivals airside and escort them through expedited formalities.

TANZANIA

The primary gateway for Tanzania is Kilimanjaro International Airport (JRO) commonly referred to as Kilimanjaro. As of August 2019, JRO has changed its process of issuing visas on arrival. Guests needing visas will be required to go through a 5-step process that is estimated to take up to two hours. This is only applicable to guests arriving at Kilimanjaro without a visa. We do recommend applying for a Tanzanian e-visa before you travel, as having one can speed up the immigrations process.

Costs for visa on arrival are payable in US dollars. The major credit cards are accepted but networks are often down, therefore cash is recommended, small denominations of bills not older than 2012 as officials are not in the position to give change. While our ground handling team will support our guests through the process it is recommended that all guests needing visas apply for them before arrival in Tanzania.

TANZANIA VISA APPLICATION

The official immigrations website for Tanzania: <https://visa.immigration.go.tz/>

CROSSING BORDERS BY ROAD - WHAT TO EXPECT

The details are in the fine print

There may be instances where immigration formalities need to be completed at a road border post rather than an airport customs desk. One such is the crossing between Kenya and Tanzania using the Migori-Tarime route, a combination of light aircraft flights and a road transfer through the border post.

Guests are required to present themselves at immigration in the following sequence:

- Light aircraft flight will arrive at Migori (Kenya) or Tarime (Tanzania) depending which direction guest is travelling
- An airline bus will await guests at the airstrip for a transfer to the border - an airline representative on the vehicle will explain the immigration procedures
- If traveling from Kenya to Tanzania, the border is called Sirari on the Kenyan side.
- If traveling from Tanzania to Kenya, the border is called Isibania on the Tanzanian side.
- When applying for online visas - please note this is a land crossing, and use the applicable entry point above
- On arrival at Sirari/Isebania border post Kenya/Tanzania health officials will check if guests have yellow fever certificates
- If cleared, they proceed to the Kenya/ Tanzania immigration counter and fill in the exit forms
- Present the form, passport, and yellow fever certificate to immigration officials at the counter
- Once stamped, walk across to the Kenya/Tanzania immigration counter
- Health officials will check the yellow fever certificate and give the go ahead to proceed to the immigration counter
- Fill in entry forms
- Hand over documentation to immigration officials
- Once cleared, proceed out to the parking bay
- The transfer vehicle will be positioned at the parking bay just a short walking distance from the building - less than three minutes
- Please note - bags may be scanned and/or checked by custom officials
- Important note - never carry any animal trophies, even if legally acquired (these include ostrich eggs)
- If you are in need of foreign currency only exchange at a Forex Bureau or bank