



TIME+TIDE SAFARIS

Rack Rates 2027

SOUTH LUANGWA	NO. UNITS		OPEN DATES	GREEN SEASON*	SAFARI SEASON*	PF + CL**
			<i>Open - Close</i>	<i>Jan - June & Nov - Dec</i>	<i>July - Oct</i>	<i>Year Round</i>
TIME + TIDE CHINZOMBO	5	1	Year Round	\$ 1,330	\$ 1,840	\$ 100
TIME + TIDE MCHENJA	4	1	20 May - 15 Nov	\$ 880	\$ 1,200	\$ 100
TIME + TIDE KAKULI	4	1	20 May - 15 Nov	\$ 880	\$ 1,200	\$ 100
TIME + TIDE LUWI	4	0	20 May - 15 Nov	\$ 840	\$ 1030	\$ 100
TIME + TIDE NSOLO	5	0	20 May - 15 Nov	\$ 840	\$ 1030	\$ 100
CHILDREN			4 - 17 years old 0 - 3 years old	50% of Adult Rate \$ 0	50% of Adult Rate \$ 0	\$ 50 \$ 0

* Rates are per adult per night in USD, single supplements apply

** Park Fees and Conservation Levies are per person per night in USD



TIME+TIDE SAFARIS

Rack Rates 2027

LOWER ZAMBEZI	NO. UNITS		OPEN DATES	GREEN SEASON*	SAFARI SEASON*	PF + CL**
			<i>Open - Close</i>	<i>Apr - June & Nov</i>	<i>July - Oct</i>	<i>Year Round</i>
TIME + TIDE CHONGWE CAMP	8	0	1 Apr - 15 Nov	\$ 810	\$ 990	\$ 100
TIME + TIDE CHONGWE CASSIA SUITE	1	0	1 Apr - 15 Nov	\$ 950	\$ 1,330	\$ 100
TIME + TIDE CHONGWE ALBIDA SUITE (Min. 4 Adults)	0	1	1 Apr - 15 Nov	\$ 950	\$ 1,330	\$ 100
TIME + TIDE CHONGWE HOUSE (Min. 5 Adults)	0	1	1 Apr - 15 Nov	\$ 900	\$ 1,270	\$ 100
CHILDREN			4 - 17 years old 0 - 3 years old	50% of Adult Rate \$ 0	50% of Adult Rate \$ 0	\$ 50 \$ 0

* Rates are per adult per night in USD, single supplements apply

** Park Fees and Conservation Levies are per person per night in USD



TIME+TIDE SAFARIS

Special Offers 2027

SPECIAL OFFER	DETAILS + TERMS & CONDITIONS*	VALIDITY
STAY 10 PAY 8	Stay a minimum of 10 nights at any of our Time + Tide Safaris camps in Zambia and receive 2 nights complimentary.	Year Round
STAY 7 PAY 6	Stay a minimum of 7 nights at any of our Time + Tide Safaris camps in Zambia and receive 1 night complimentary.	Year Round
STAY 4 PAY 3	Stay a minimum of 4 nights at any of our Time + Tide Safaris camps in Zambia and receive 1 night complimentary.	Green Season
HONEYMOON	Stay a minimum of 5 nights within 6 months of your wedding and receive 50% off your partner's accommodation.	Year Round
JETSET SAFARI	Stay a minimum of 5 nights at any of our Time + Tide Safaris camps in Zambia and 5 nights at Time + Tide Tsara Komba or Miavana by Time + Tide in Madagascar and receive 2 nights complimentary.	Year Round

** Special offers are mutually exclusive and cannot be combined with other Time + Tide offers*

** Complimentary nights are applied to the lowest priced nights' accommodation*

** Park Fees and Conservation Levies apply to all complimentary nights*

** No minimum or maximum number of camps need to be used in the itinerary*

** Green Season validity is classified as November – June*

** Year Round validity is dictated by when camps are open in Zambia*

INCLUSIONS

The rates include accommodation, all meals, standard drinks (soft drinks, house wine, beer and spirits), transfers to/from local airport (except Jeki Airport**), local inter-camp road transfers, laundry, service charge & 2 daily activities: Game drives (morning and afternoon), walking safaris, cultural visits, and boat cruises (seasonal). Fishing and canoeing (seasonal) are available at Time + Tide Chongwe Camps. Chongwe House, Albida & Cassia Suites have private vehicles and guides. A 20-minute welcome massage (Chinzombo, Chongwe House and Cassia and Albida Suites).

EXCLUSIONS

These rates exclude reserve spirits, wines and champagnes, entry visas, flights, Meet and Greet in Lusaka, spa treatments, gratuities, personal expenses and extras as listed below.

CHILDREN

Children of all ages welcome in all camps. When sharing with an adult, children under 18 years old are 50% of the nightly adult rate, Park Fees and Conservation Levies. Children 3 and under are free of charge when sharing with an adult. Families of four or less members, including at least one child younger than 12 years, are required to book and pay for the use of a private vehicle for the duration of their stay. Adults are responsible for supervising children at all times. Minimum age for walking, canoeing and sleepout is 12 years old and at the discretion of the guide.

PARK FEES + CONSERVATION LEVIES

Relevant National Park fees and Conservation Levies to be added to accommodation cost (per person per night). These costs are subject to change.

EXTRAS

- + All commissionable unless otherwise stated
- + **Single Supplement:** 50% of the nightly rate
- + **Time + Tide Sleepout:** \$275 per person per night, minimum 2 people, subject to availability.
- + **Private Vehicle:** \$570 per vehicle per night, subject to availability.
- + **Private Guide + Vehicle:** \$750 per vehicle per night, subject to availability.
- + **Tour Leader / Pilot / External Private Guide:** \$150 per person per night plus Park Fees and Conservation Levies (non-commissionable), staying in Back of House accommodation or nearby alternative.
- + ****Chongwe /Jeki Transfer:** \$100 per person each way (20 min game drive plus 1 hour boat ride OR 3 hour game drive, depending on flight arrival / departure time).

PRIVATE VEHICLES AND GUIDES

On safari with Time + Tide, guests will be allocated a guide in each camp they visit. Vehicles are shared with other guests. Guests booking a private vehicle will have a vehicle dedicated exclusively to them with a different guide at each camp. Guests can book a private guide and vehicle in the South Luangwa, where their guide accompanies them from camp to camp for the duration of their safari. Private vehicles and guides are complimentary for guests staying at Time + Tide Chongwe Suites and Chongwe House in the Lower Zambezi. Please note, families of four or less members, including at least one child younger than 12 years, are required to book and pay for the use of a private vehicle for the duration of their stay with us.

PROVISIONAL BOOKINGS

Bookings made within the same month of travel will be held for a maximum period of 5 days; For bookings made within 3 months of travel, a holding period of 2 weeks will be applied; for all bookings traveling 3 months and onwards from the date of booking, a maximum hold of 4 weeks will be applied. We reserve the right to release any bookings not confirmed within this period. Bookings that fall within peak periods will be held for a maximum 7 days. In extraordinary circumstances, we will hold the booking for longer than 14 days. Should there be requests for the same dates – we will require confirmation of the booking and payment of the deposit within 48 hours.

GENERAL BOOKING NOTES

Travel Insurance: Upon booking confirmation, the guest is to ensure that the appropriate comprehensive travel and medical insurance is taken out to protect against, inter alia, cancellation or interruption of tour, personal accident, emergency evacuation expenses, medical expenses, repatriation expenses and loss of baggage. Time + Tide cannot take responsibility for external events that may result in travel delays e.g. adverse weather conditions, rescheduled / missed flights etc. The guest is responsible for any and all expenses that arise as a result of last-minute changes to itineraries.

PAYMENTS

A commitment fee of 20% of the total cost of your booking or the cost of any third-party services held, whichever is higher, is required to confirm the booking and secure the space. This is non-refundable and due within 14 days of confirmation to avoid automatic release. Full and final payment of the remaining balance is required 45 days before travel. Time+Tide accepts two methods of payment:

+ **Electronic Bank Transfers:** Funds transferred to Time + Tide should be the full amount invoiced. The payee is liable for all foreign exchange commissions and / or bank charges.

+ **Credit card payment:** Time + Tide accepts payment by all major credit cards, including virtual credit cards (VCC). A service fee of 4% will be charged for each transaction.

+ **Gratuities:** 10% of your accommodation bill is allocated equally between general employees in the form of a service fee. Tipping an additional amount is entirely at your discretion at the end of your stay. We generally advise \$15 - \$30 per guest per day for general staff. Guides and scouts are not included in this pool and may be tipped separately.

CANCELLATION POLICY

From confirmation date - 46 days: 20% of total booking value. 45 - 0 days: 100% of total booking value is due. Issued flights are non-refundable.

Full terms & conditions can be found on your reservation summary and on our website:

timeandtideafrica.com

explore@timeandtideafrica.com



All stays at Time + Tide properties contribute to our community and conservation work done through the Time + Tide Foundation. The administration costs for the Foundation are born entirely by the Time + Tide tourism business. Guest conservation levies and 100% of external donations fund the project work. Guests have the opportunity to visit different community and sustainability projects that their stay has contributed to. Please speak to your Travel Designer for more detailed information about the projects and how you and your guests can get further involved. Thank you for your continued support. For more information please visit the website: timeandtidefoundation.org





TSARA KOMBA

EUR Rack Rates 2027

TIME + TIDE TSARA KOMBA	NO. OF ROOMS	OCCUPANCY	PEAK SEASON*		REST OF THE YEAR*		CL** <i>Year Round</i>
			01 - 10 Jan 01 Jun - 30 Sept 19 - 31 Dec		11 Jan - 31 May 01 Oct - 30 Nov 01 Dec - 18 Dec		
			Sharing	Single	Sharing	Single	
OCEAN VIEW ROOMS	6	2 adults + 1 child (under 18)	€ 403	€ 605	€ 385	€ 578	€ 75
OCEAN VIEW SUITES	2	2 adults + 2 children (under 18)	€ 466	€ 699	€ 450	€ 675	€ 75
CHILDREN		4 - 17 years old 0 - 3 years old	50% of adult sharing rate € 0		50% of adult sharing rate € 0		€ 40 € 0

* Rates are per adult per night in EUR, unless stated otherwise

** Conservation Levies are per person per stay in EUR



TSARA KOMBA

Special Offers 2027

SPECIAL OFFER	DETAILS + TERMS & CONDITIONS*	VALIDITY
STAY 10 PAY 8	Stay a minimum of 10 nights at Time + Tide Tsara Komba and receive 2 nights complimentary.	Year Round
STAY 7 PAY 6	Stay a minimum of 7 nights at Time + Tide Tsara Komba and receive 1 night complimentary.	Year Round
STAY 4 PAY 3	Stay a minimum of 4 nights at Time + Tide Tsara Komba and receive 1 night complimentary.	11 January to 31 March
HONEYMOON	Arrival includes a meet and greet with visa assistance, and departure includes an assisted transfer. The stay includes five nights in an Ocean View Room, conservation and community fees, breakfast, lunch and dinner at L'Atelier des Saveurs, snorkelling at Nosy Tanikely and Nosy Sakatia with a private picnic lunch, a sunset mangrove cruise with an aperitif, a two hour guided Nosy Komba trek, a 60 minute couples massage on one evening, a private dinner with Champagne, and romantic turndown.	Year Round excl. 20 Dec – 5 Jan
JETSET SAFARI**	Stay a minimum of 5 nights at any of the Time + Tide properties in Madagascar and 5 nights at any of the camps in Zambia and receive 2 nights complimentary.	Year Round

** Special offers are mutually exclusive and cannot be combined with other Time + Tide offers*

** Complimentary nights are applied to the lowest priced nights' accommodation*

** Park Fees and Conservation Levies and Access Fees apply to all complimentary nights*

*** Year Round validity for Jetset Safari is dictated by when safari camps in Zambia are open*

*** No minimum or maximum number of camps in Zambia need to be used in the Jetset Safari itinerary*

INCLUSIONS

Rates include accommodation and breakfast, lunch and dinner served at the Restaurant L'Atelier des Saveurs, in the Divine House Main Lodge, as well as tea, coffee, and mineral water, daily housekeeping, kayaking, stand-up paddleboarding and village tour.

EXCLUSIONS

Rates exclude beverages and bar expenses, room service, a la carte or additional meals, entry visas, all activities and excursions, arrival and departure transfers from Nosy Be Airport, Hell Ville Port or Ankify Port (road & boat transfers), full-day deep-sea fishing, PADI qualifications, scuba diving, in room spa treatments, laundry, boutique purchases, gratuities and personal expenses.

CHILDREN

Children of all ages are welcome at Tsara Komba. When sharing with an adult, children under 18 years old are 50% of the nightly adult rate and Conservation Levies. Children 3 and under are free of charge when sharing with an adult. Some of our activities may be unsuitable for younger children. Adults are responsible for supervising their children at all times.

CONSERVATION LEVIES

Relevant Conservation Levies to be added to accommodation cost (per person per stay). These costs are subject to change and are non-commissionable.

- + €75 per adult per stay
- + €40 per child 4 to 17 years old per stay

EXTRAS

All extras are non-commissionable unless otherwise stated. Per person excursion rates are applicable to a minimum of 2 pax per excursion, unless otherwise stated.

+ **Road & Boat Transfers with meet & greet** from Nosy Be Airport / Hell Ville to Tsara Komba €115 per adult per way and €75 per child per way.

+ **Road & Boat Transfers with meet & greet & Visa assistance** from Nosy Be Airport / Hell Ville to Tsara Komba €135 per adult per way and €95 per child per way.

+ **Boat Transfer** from Hell Ville Port to Tsara Komba €80 per adult per way, €45 per child per way.

+ **Boat Transfers** from Ankify Mainland to Tsara Komba €65 per adult per way, €45 per child per way.

+ **Festive Dining** Christmas or New Years Eve Dinner is an additional cost of €145 for adults and €75 for children 4-17 years old.

ACTIVITIES

All activities rates are nett and non-commissionable:

+ **Dugout boat trip around Nosy Komba** from €100 per person, half day.

+ **Snorkelling at Nosy Tanikely** from €150 per person, half day.

+ **Mangrove sunset cruise** from €90 per person.

+ **Traditional palangrotte fishing in a dugout canoe** from €115 per person.

+ **Guided visit to Nosy Iranja** from €750 per tour, full day, min 4 pax.

+ **Guided visit to Sakatia Island** from €575 per tour, full day, via humpback whales during season, min 4 pax.

+ **Full-day deep-sea fishing** quotation on request.

+ **Scuba diving** quotation on request.

+ **Boat tour and guided trekking in Lokobe National Park** from €210 per person, half day.

+ **2hr Guided trek on Nosy Komba** from €50 per person.

+ **4hr Guided trek of Nosy Komba** from €115 per person.

PAYMENTS

A commitment fee of 20% of the total cost of your booking or the cost of any third-party services held, whichever is higher, is required to confirm the booking and secure the space. This is non-refundable and due within 14 days of confirmation. Full and final payment of the remaining balance is required 45 days before travel. Time + Tide Tsara Komba accepts payment as:

- + **Electronic Bank Transfers** Funds transferred to Time + Tide should be the full amount invoiced. The payee is liable for all foreign exchange commissions and / or bank charges.
- + **Credit Card** Time + Tide accepts payment by all major credit cards, including virtual credit cards (VCC). A service fee of 4% will be charged for each transaction.
- + **Gratuities** Tipping is at your discretion, we generally advise €15 - €30 per guest per day.

PROVISIONAL BOOKINGS

Bookings made within the same month of travel will be held for a maximum period of 5 days. For bookings made within 3 months of travel, a holding period of 2 weeks will be applied. For all bookings traveling 3 months and onwards from the date of booking, a maximum hold of 4 weeks will be applied. Bookings that fall within peak periods will be held for a maximum 7 days. We reserve the right to release any bookings not confirmed within this period. In extraordinary circumstances, we will hold the booking for longer than 14 days. Should there be requests for the same dates - we will require confirmation of the booking and payment of the deposit within 48 hours.

CANCELLATION POLICY

From confirmation date - 46 days: 20% of total booking value. 45 - 0 days: 100% of total booking value is due. Issued flights are non-refundable.

GENERAL BOOKING NOTES

Travel Insurance: Upon booking confirmation, guest to ensure that the appropriate comprehensive travel and medical insurance is taken out to protect against, inter alia, cancellation or interruption of tour, personal accident, emergency evacuation expenses, medical expenses, repatriation expenses and loss of baggage. Time + Tide cannot take responsibility for external events that may result in travel delays e.g. adverse weather conditions, rescheduled / missed flights etc. The guest is responsible for any and all expenses that arise as a result of last-minute changes to itineraries. Please take note of the Helville Port operating hours between 06:00 and 17:00 which are subject to change without notice. Please ensure that any flights arranged are aligned with sufficient time for guests to travel to the port. Our boats are not permitted to sail at night and port operating hours need to be adhered to.

Full terms & conditions can be found on your reservation summary and on our website:

tsarakomba.com/ / explore@timeandtideafrica.com



All stays at Time + Tide properties contribute to our community and conservation work done through the Time + Tide Foundation. The administration costs for the Foundation are born entirely by the Time + Tide tourism business. Guest conservation levies and 100% of external donations fund the project work. Guests have the opportunity to visit different community and sustainability projects that their stay has contributed to. Please speak to your Travel Designer for more detailed information about the projects and how you and your guests can get further involved. Thank you for your continued support. For more information please visit the website: timeandtidefoundation.org



MIAVANA

BY TIME + TIDE

Rack Rates 2027

MIAVANA BY TIME + TIDE	NO. OF VILLAS	OCCUPANCY	VALIDITY	RATES*	CL + AF**
ONE BEDROOM VILLA (Min. 2 Adults)	7	2 adults + 2 children (under 18)	Year Round	\$ 3,700	\$ 300
TWO BEDROOM VILLA (Min. 4 Adults)	4	4 adults + 2 children (under 18)			
THREE BEDROOM VILLA (Min. 6 Adults)	2	6 adults + 2 children (under 18)			
EXCLUSIVE USE	13	42 guests	Year Round	\$ 140,000	\$ 300
CHILDREN			14 - 17 years old	\$ 1,850	\$ 150
			2 - 13 years old	\$ 0	\$ 150
			Under 2 years	\$ 0	\$ 0

* Rates are per adult per night in USD

** Conservation Levies + Access Fees are per person per night in USD

** Exclusive Use Conservation Levies + Access Fees: Charged based on the number of adults and children travelling

MIAVANA

BY TIME + TIDE

Special Offers 2027

SPECIAL OFFER	DETAILS + TERMS & CONDITIONS*	VALIDITY
STAY 5 NIGHTS OR MORE	Stay a minimum of 5 nights at Miavana by Time + Tide and receive complimentary return helicopter transfers from Diego Suarez / Nosy Be to Miavana.	Year Round excl. 20 Dec – 5 Jan
STAY 7 PAY 5	Stay a minimum of 7 nights at Miavana by Time + Tide and receive 2 nights complimentary, plus complimentary return helicopter transfers from Diego Suarez / Nosy Be to Miavana.	Year Round excl. 20 Dec – 5 Jan
JETSET SAFARI	Stay a minimum of 5 nights at Miavana by Time + Tide and 5 nights at any of our Time + Tide Safaris camps in Zambia and receive 2 nights complimentary, plus complimentary return helicopter transfers from Diego Suarez / Nosy Be to Miavana.	Year Round
HONEYMOON	Stay a minimum of 5 nights within 6 months of your wedding and receive 50% off your partner's accommodation, plus complimentary return helicopter transfer from Diego Suarez / Nosy Be to Miavana.	Year Round excl. 15 Dec – 15 Jan
PRIVATE JET PACKAGE	7 night stay which includes return flights from Johannesburg ORT International Airport, South Africa, to Diego Suarez, Madagascar in a private jet and accommodation on Miavana. (min 5 adults) *Special terms applicable.	Year Round excl. 20 Dec – 05 Jan

** Special offers are mutually exclusive and cannot be combined with other Time + Tide offers*

** Complimentary nights are applied to the lowest priced nights' accommodation*

** Park Fees and Conservation Levies apply to all complimentary nights*

** No minimum or maximum number of safari camps in Zambia need to be used in the itinerary*

** Year Round validity for Jetset Safari is dictated by when camps are open in Zambia*

INCLUSIONS

Rates include accommodation, all meals, selected premium wines and champagnes, top shelf spirits & bar drinks, private butler service, laundry and the following activities: Guided lemur walks, forest walks, scuba diving around Miavana, resort diving lessons which include a discover scuba dive lesson, bubble maker or refresher course, snorkelling, boat cruises, island cultural visits, shore-based fishing, half-day fishing trips, surf-ski, water skiing, stand-up paddle boarding, wakeboarding, introductory kite-surfing lessons, a 20-minute welcome spa treatment per person, daily group yoga classes, bicycling, quad biking and the use of an electric buggy per villa.

EXCLUSIONS

Rates exclude reserve list wines & champagnes, entry visas, flights, Meet and Greet services at arrival and departure airports, helicopter transfers, helicopter adventures, full-day deep-sea fishing, PADI qualifications, spa treatments and private yoga classes, boutique purchases, gratuities and personal expenses.

EXTRAS

- + **Tour Leader/Pilot/Guide:** \$790 per person per night as well as \$150 Conservation Levies and Access Fees which are non-commissionable (NC)
- + **Arrival & Departure Airport Assistance:** \$140 per person (NC)
- + **Helicopter Transfers:** Diego Suarez to/from Miavana \$800 per adult/child each way per seat; Nosy Be to/from Miavana \$1,200 per adult/child each way per seat. Min 2 adults (NC). The specific helicopters used for each routing are determined by our operations team on-island.
- + **Private Jet Rates:** Quotation on request (NC)
- + **Deep-Sea Fishing:** \$620 per trip over 4 hours (NC)
- + **Supervised Childcare:** \$30 per hour per villa (NC)

EXTRAS CONTINUED

- + **Helicopter Adventures:** Choose from a wide range of remarkable adventures, each costed individually, based on the helicopter.
- + **PADI Diving Certification:** \$400 Open Water I; \$300 Open Water II per person (NC)
- + **Kite-Surfing:** Additional lessons are charged at \$150 per person for 2 hours (NC)

CHILDREN

Children of all ages are welcome at Miavana. Children under 18 years of age are 50% of the nightly adult rate. Up to 2 children under 14 years of age stay complimentary, when sharing with an adult. Conservation Levies and Access Fees are applicable for children aged 2 - 17, while children under the age of 2 are free of charge. Some of our activities may be unsuitable for younger children, therefore personalised activity programs will be designed once on the island. Adults are responsible for supervising children at all times.

HELICOPTER TRANSFERS

Miavana operates one Robinson Turbine R66 helicopter, which takes a maximum of 3 passengers and flies with one pilot, and one Airbus H130 helicopter, which seats up to 6 passengers and one pilot. Infants aged 1 to 23 months can be seated on parents' laps. Children aged 2 years and over must occupy their own seat under adult supervision. Helicopter seats operate with a maximum weight allowance, please ensure that you share each passenger's weight prior to arrival, so that our pilots may calculate the totals accurately. Should a passenger exceed the maximum weight allowance, a second seat may be charged. Unless specifically booked, all helicopter transfers may be shared. The specific helicopters used for each routing are determined by our operations team.

HELICOPTER TRANSFERS CONTINUED

Arrival and departure helicopter flights to / from Miavana are best routed through Diego Suarez or Nosy Be but helicopter transfers to / from other areas in Northern Madagascar can be arranged. Prior to your arrival, please discuss preferred arrival / departure times with your Travel Designer. Our helicopters strictly operate during daylight hours. If for any reason guests are delayed on / off the island, Time + Tide cannot be held responsible if guests are unable to get to Miavana / mainland Madagascar. Helicopter transfer times may be adjusted in line with the operational helicopter schedule. Finalised arrival transfer times will be confirmed no later than 14 days prior to arrival. Departure transfer times will be confirmed directly to guests while on the island. Any forced overnights are for the agent's / guests' account.

HELICOPTER ADVENTURES

For guided excursions, a private guide will accompany guests in the helicopter. Therefore, maximum capacity is 2 passengers in the R66 helicopter and 5 passengers in the H130 helicopter. Helicopter adventures are subject to availability. Due to other guest transfers and weather conditions, timing for any pre-booked helicopter adventures will only be confirmed on-island.

LUGGAGE

Maximum luggage weight of 20kg (44lbs) + small handbag of 5kg (11lbs) per person. Soft sided luggage is required due to storage hold size limitations of the helicopters. Excess luggage is not guaranteed to be brought to Miavana and if guests want to guarantee excess luggage they should inform the company well in advance. There will be an additional cost charged for the guests' account. Alternatively, please enquire before arrival for excess luggage storage at Diego Suarez or Nosy Be International Airports.

PROVISIONAL BOOKINGS

Bookings made within the same month of travel will be held for a maximum period of 5 days; For bookings made within 3 months of travel, a holding period of 2 weeks will be applied; for all bookings travelling 3 months and onwards from the date of booking, a maximum hold of 4 weeks will be applied. We reserve the right to release any bookings not confirmed within this period. Bookings that fall within Peak periods will be held for a maximum 7 days. In extraordinary circumstances, we will hold the booking for longer than 14 days. Should there be requests for the same dates – we will require confirmation of the booking and payment of the deposit within 48 hours.

PAYMENTS

A commitment fee of 20% of the total cost of your booking or the cost of any third-party services held (whichever is higher) is required to confirm the booking and secure the space. This is non-refundable and due within 14 days of confirmation to avoid automatic release. Full and final payment of the remaining balance is required 45 days prior to arrival. Time + Tide accepts two methods of payment:

+ **Electronic Bank Transfers:**

Funds transferred to Time + Tide should be the full amount invoiced. The payee is liable for all foreign exchange commissions and / or bank charges.

+ **Credit card payment:**

Time + Tide accepts payment by all major credit cards, including virtual credit cards (VCC). A service fee of 4% will be charged for each transaction.

CANCELLATION POLICY

From confirmation date - 46 days: 20% of total booking value. 45 - 0 days: 100% of total booking value is due. Issued flights are non-refundable.

CONSERVATION LEVIES + ACCESS FEES

Conservation levies and access fees are additional to the accommodation cost (per person, per night) and will be added according to the total number of guests travelling (adults and children). Please note that these costs are subject to change.

GRATUITIES

Tipping is customary at your discretion however on Miavana, we prefer that guests tip the staff at the end of their stay, rather than throughout their stay. We generally advise \$15 - \$30 per guest per day for the general staff. You may tip your Villa Attendant and Spa Therapists separately which is generally advised, \$15 - \$30 per guest per day.

EXCLUSIVE USE BOOKINGS

Maximum number of guests is 42. A minimum of a 5-night stay is required. Helicopter return transfer excluded. To accommodate all transfers to Miavana on the same day, a strict helicopter schedule will need to be adhered to and will be dependent on seasonality as well as passenger weights. Conservation Levies + Access fees are calculated based on the total number of guests travelling. Additional overnight charges will be applied in order for the helicopter pilots to reposition the day prior to arrival. A non-refundable commitment fee of 20% of total booking value is required to secure the accommodation. Full and final payment of remaining balance is required 90 days prior to arrival date.

GENERAL BOOKING NOTES

Travel Insurance: Upon booking confirmation, guest to ensure that the appropriate comprehensive travel and medical insurance is taken out to protect against, inter alia, cancellation or interruption of tour, personal accident, emergency evacuation expenses, medical expenses, repatriation expenses and loss of baggage. Time + Tide cannot take responsibility for external events that may result in travel delays e.g. adverse weather conditions, rescheduled / missed flights etc. The guest is responsible for any and all expenses that arise as a result of last-minute changes to itineraries.

Full terms & conditions can be found on your reservation summary and on our website: miavana.com / travel@miavana.com



All stays at Time + Tide properties contribute to our community and conservation work done through the Time + Tide Foundation. The administration costs for the Foundation are born entirely by the Time + Tide tourism business. Guest conservation levies and 100% of external donations fund the project work. Guests have the opportunity to visit different community and sustainability projects that their stay has contributed to. Please speak to your Travel Designer for more detailed information about the projects and how you and your guests can get further involved. Thank you for your continued support. For more information please visit the website: timeandtidefoundation.org